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**Financial Barriers to Innovation in SMEs: A Quantitative Analysis of Perspectives from Southeast Nigeria**

**Arinze Noel Egwu**

**MSc in Entrepreneurship**

**National College of Ireland**

Submitted to the National College of Ireland, August 2024

## Abstract

The financial barriers that hinder innovation in small and medium-sized enterprises in southeastern Nigeria have been investigated in this dissertation. This research has been focused on small and medium-sized entrepreneurs across Abia State, Enugu State, Imo State, Anambra State, and Imo State, as well as the financial institutions that provide loans for these enterprises across the mentioned states. A quantitative research methodology was used for this research, as structured questionnaires distributed to 148 small and medium-sized enterprises and 45 representatives of different financial institutions in the region were used to collect data. The aim of this study is to identify what the specific financial barriers are, which might include high interest rate, strict collateral requirements, and difficult loan application processes, which hinder the ability and capacity of these small and medium-sized enterprises to innovate effectively.

Descriptive statistics was used to summarize the demographic characteristics of these small and medium-sized enterprises such as sector distribution, size and age of the business. Inferential statistical methods such as the Chi-Square test and ANOVA, were also used to examine relationships and differentiate between variables, which provided a better understanding of factors affecting the accessibility of capital and loans as well as the capacity of these businesses to innovate. The analysis conducted showed that high interest rates and strict collateral requirements are primary barriers, especially for younger and smaller enterprises. The complex loan application process was also identified as one of the major challenges that discourage small and medium-sized enterprises from seeking necessary financial resources for their businesses.

This study has shown that there is a need to improve financial literacy among these small and medium-sized enterprise owners, which will simplify the loan processes. Also implementing supportive policies like government giving out loans will also improve the accessibility of loan for these small and medium-sized enterprises. There are other existing bodies of knowledge on small and medium-sized enterprise financing that offer practical recommendations for financial institutions as well as the government to develop financial products and policies that support small and medium-sized enterprises to achieve growth and innovation, the findings in this study has effectively contributed to it.

The implications of this research are twofold: academically, it provides empirical data that enriches the understanding of financial barriers to innovation in a regional context; practically, it offers actionable insights that will enhance the financial environment for small and medium-sized enterprises, and enable a more innovative and competitive business environment in Southeast Nigeria.

**Keywords:** SMEs, financial barriers, innovation, Southeast Nigeria, quantitative analysis, financial institutions, loan accessibility, financial literacy.

## Declaration

I, Arinze Noel Egwu, declare that the work presented in this dissertation, titled "Financial Barriers to Innovation in SMEs: A Quantitative Analysis of Perspectives from Southeast Nigeria," is wholly my own work. All materials consulted and ideas garnered in the process of researching and writing this dissertation have been properly and accurately acknowledged. This dissertation is submitted in partial fulfillment of the requirements for the degree of Master of Science in Entrepreneurship at the National College of Ireland.

I confirm that this dissertation has not been previously submitted, either in whole or in part, to any other institution or for any other academic award.

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## Chapter 1: Introduction

### Historical Perspectives

The idea of entrepreneurship has its roots dating back to the 18<sup>th</sup> century. The term “entrepreneur” was coined by Richard Cantillon who describe entrepreneurs as people who take risks and uncertainties which differentiate them from people who earn wages with fixed salaries and incomes(Britannica, 2024). The definition of an entrepreneur was further expanded by Jean-Baptiste Say according to SpringerLink, 2024 and emphasized the role of an entrepreneur in creating value by allocating resources to meet the demands of the market.

In the 20<sup>th</sup> century, Joseph Schumpeter’s theory of ‘creative destruction’ greatly influenced how people understand the concept of entrepreneurship. Schumpeter argued that entrepreneurs are important factors that drive the development of an economy through innovation, which distrupts markets that are already existing and also creates new opportunities (Schumpeter, 1942). This creative destruction process involves the renewal of economic structures continuously, whereby industries which are already outdated and business models are replaced with the ones that are more innovative. In the 1980s, the approach to small and medium enterprises started changing significantly in the United States of America, United Kingdom, and later in other European countries. During this period, initiatives such as Enterprise Ireland emerged that supported SMEs in Ireland which influenced their development and innovation. Peter and Waterman (1982) went further to highlight successful business practices that supports innovation in their seminal work “In Search of Excellence”, emphasizing the importance of excellence in organizations.

Today entrepreneurship encompasses a broad spectrum of different activities that involves managing and organizing, taking risks amid uncertainties of a business in order to generate economic value. The term entrepreneurship was derived from the old French verb “entreprendre” which means to “undertake” (Britannica, 2024). Entrepreneurship is now recognized as one of the four factors of production with land, labor, and capital making up the rest. In a capitalist economy, it plays a very important role which involves taking high-risk ventures that will either introduce new products or services or forge innovative strategies commercially for the ones already in existence.

Peter Drucker was a seminal figure in the general study of entrepreneurship. He defined it as the act that endows resources with a new ability or capacity to create wealth. In the mid 1980s, he laid emphasis on the systematic nature of innovation in entrepreneurship and its important role in developing economies (Drucker, 1985)

### **The Role of Innovation in Entrepreneurship**

This dynamic disequilibrium, initiated by entrepreneurs, is essential for a healthy economy (Schumpeter, 1942).

Innovation is the foundation of entrepreneurship, particularly when it comes to small and medium-sized enterprises (SMEs). Small and medium-sized enterprises oftentimes lack the resources that larger firms have but they compensate this with flexibility and their ability to rapidly innovate. Drucker (1985) emphasized that innovation is not just all about advancing in technology but



includes new ways of business organization, product marketing and taking advantage of existing resources and capitals more efficiently. Schumpeter's idea of the "entrepreneur-spirit" shows how innovation is the ultimate force that revolutionizes economic structures and cultivates economic change continuously.

## Innovation in Historical Context

The entrepreneurial evolution has been importantly and significantly shaped by historic contexts and needs of the economy. For instance, during the time of Industrial Revolution, entrepreneurs played a huge role in the transformation of economies by introducing new methods of manufacturing and mechanization. In the late 20<sup>th</sup> and 21<sup>st</sup> centuries, the digital revolution further redefined entrepreneurship, with startups in technology leading the charge in new innovations and transformation of the economy (SpringerLink, 2024). In developing economies, the role small and medium-sized enterprises play in driving innovation and economic growth is documented. They play a role in job creation, enhancing productivity, and take economic resilience to another level. The problem is the constant substantial barriers they face which includes, financial constraints, inadequate infrastructure, and government regulatory challenges (Herbert and Link, 2006)

### 1.1 Aim of the Research

The purpose of this study is to identify and analyze the internal and external barriers that hinder innovation in Small and Medium-sized Enterprises (SMEs) in South Eastern Nigeria. The study will focus on how these barriers, which includes financial constraints, lack of technical expertise, and poor business practices, affect the growth and innovation potential of Small and Medium enterprises. It will also explore the influence of the practices of financial institutions on entrepreneurial success and innovation practices and will examine the impact of government policies and institutional frameworks. The goal is to propose strategies and policy interventions to overcome these barriers and enhance the innovation capabilities of small and medium-term enterprises, thereby contributing to economic development in the region.

### 1.2 Research Questions

1. What are the primary internal and external barriers to innovation faced by SMEs in South Eastern Nigeria, and how do these barriers impact their growth potential?
2. How do poor business practices and lack of technical expertise impede the innovation capabilities of SMEs in South Eastern Nigeria, and what strategies can mitigate these effects?
3. What role do government policies and institutional frameworks play in either facilitating or hindering SME innovation in South Eastern Nigeria, and what policy interventions are most effective in overcoming these barriers?

### 1.3 Objectives

1. To identify and analyze the primary internal and external barriers to innovation faced by SMEs in South Eastern Nigeria.

2. To assess the impact of poor business practices and lack of technical expertise on the innovation capabilities of SMEs.
3. To evaluate the role of government policies and institutional frameworks in either facilitating or hindering SME innovation, and determine the most effective policy interventions to overcome these barriers.

## 2.0 Chapter Two: Literature Review

### 2.1 Types of Innovation

As earlier discussed, Innovation is a concept that plays an important role in entrepreneurship, particularly within Small and Medium-sized Enterprises (SMEs). According to Crossan and Adpayedin, (2010), understanding the different types of innovation can help entrepreneurs identify opportunities to improve their businesses, stay competitive, and drive economic growth. The primary types of innovation include product innovation, process innovation, organizational innovation, technological innovation, and more. Each type offers unique benefits and challenges, contributing to the dynamic landscape of modern entrepreneurship.

#### Product Innovation

Product innovation is all about the development of products that are new or products that improve existing ones. This is the type of innovation that is focused on improving the characteristics and attributes of a product which can lead to customer satisfaction and creating a unique competitive advantage. For example the introduction of new smartphones, advancements in electric vehicles and creating of new medical devices can all be seen as product innovation (Utterback and Abernathy, 2020). This means that product innovation can be creating entirely new products or enhancements that will improve the functionality or user experience of existing products.

#### Process Innovation

Process innovations is all about implementing or significantly improving production or delivery methods. This goal of this type of innovation is to enhance efficiency, cost reduction, and also improve the quality of products or services rendered. For example, adopting of lean man techniques that streamline production processes and reduce waste which will overall increase operational efficiency (Hammer, 2004).

#### Organizational Innovation

Organizational innovation is the introduction of new methods of operation in an organization which influence the organization's business practices, workplace, or external relations. This is the type of innovation that is geared towards improving the performance of the company by improving its internal structure and management processes. For example, implementing a new human resource management or adopting a flat organizational structure that will promote a better communication and decision-making can be seen as organizational innovation (Tidd and Bessant, 2010).

#### Technological Innovation

Technological innovation is the type of innovation that is about the development and application of new technologies to improve products, services or processes in an organization or firm. This is the type of innovation that drives changes in industries and create new opportunities in the market. Examples of technological innovation can include advancements in artificial intelligence, blockchain technology, and renewable energy solutions. This kind of innovation have the potential to entirely transform an entire sector and also the creation of new industries (Mariani et al., 2023).

### Business Model Innovation

According to Osterwalder and Pigneur (2010), business Model innovation entails redefining the way a company creates value, delivers value, and capture value. This includes changes in the core business model that will lead to the introduction of new revenue streams, cost structures, or customer engagement strategies. An example of this type of innovation is what Netflix and Airbnb achieved which is business model innovation. Netflix shifting from DVD rental services to streaming in an online platform, revolutionized the entertainment industry which influences what is being done today in that sector. Airbnb on the other hand introduced peer-to-peer accommodation model which disrupted what has been traditionally existing (EntrepreneursData, 2024).

### Disruptive Innovation

Disruptive innovation is the type of innovation that introduces solutions that are groundbreaking that challenge the existing norms and create new value propositions. These innovations always start from the niche market and progressively remove or disrupt already established ways or incumbents by addressing or meeting customer demands that have been largely overlooked. The advent of digital technology is a prime example of this type of innovation which displaced the traditional film photography. Also, the ride-sharing services that Uber introduced can also be noted as a disruptive innovation that affected the taxi industry greatly (Costas, 2005).

## 2.2 Barriers to Innovation

For Small and Medium-Sized Enterprises to achieve success and sustainability, innovation is important. But these enterprises often face serious challenges or barriers that hinder their ability to achieve innovation effectively (Xie, et al., 2016). These barriers can be grouped into internal and external factors with each contributing a unique challenge to Small and Medium-sized enterprises.

### 2.2.1 Internal Barrier

#### Financial Constraints

Financial constraint is one of the most significant internal barrier if not the most significant barrier to innovation for Small and Medium-sized Enterprises. Limited access to funds and capital can seriously hinder an SMEs ability and capacity to invest in new technologies, research and development, and employ skilled professionals. These financial limitations oftentimes will result in lack of capital for these SMEs to take on innovative projects (Hewitt-Dundas, 2006). They typically have lower credit ratings and less collaterals required to access funds when compared

to larger firms which makes it difficult for them to secure loans or attract new investments (Gemuenden, 2011).

### Technical Expertise

Technical expertise is another important internal barrier faced by SMEs. They sometimes do not have access to skilled workforce or professionals required to implement and sustain an innovative process. (Hunter, 2011) explained that this lack of expertise can come from not adequately training their staffs, not enough experience, or their inability to attract and retain qualified personnel due to financial difficulties as discussed earlier. The absence of technical expertise can prevent small and medium-sized businesses from adopting new technologies, processes or even improving the products they already have.

### Organizational Culture

Organizational culture within SMEs can also be the reason they might not be able to innovate. Creativity can be stifled if a business has a rigid and risk-averse culture which will discourage employees from pursuing innovative ideas or implementing them in the organization. An organizational setting where existing processes and structures do not accept change can further impede innovation efforts as explained by (Cui, Dai, & Zhang, 2021). Small and Medium-sized enterprises that fail to ensure that there is a culture of innovation may find it challenging to adapt to changing market conditions and advancements in technology.

### Poor Business Practices

Another serious barrier to innovation in small and medium-sized enterprises are poor business practices. Poor management, lack of strategic planning, and poor business acumen can hinder an SME's ability to successfully implement solutions that are innovative. Banks and financial institutions often see SMEs as high-risk borrowers due to their perceived poor management of their businesses or lack of expertise which makes it difficult for these SMEs to successfully secure loans or funding (Innovation and Entrepreneurship, 2024). Studies have also shown that businesses that have poor business practices always find it difficult to innovate because they lack the organizational capacity that is required to manage new products and technologies successfully (Govindarajan & Trimble, 2005). Implementing good business practices which include but not limited to effective financial management, planning strategically, and continuous professional development, is important for creating a conducive environment to achieve innovation (Hausman, 2005).

## 2.2.2 External Barriers

### Government Policies and Regulatory Environment

Government policies and regulatory environments are often the external barriers to innovation for Small and Medium-sized Enterprises. Zhu et al., (2011) explained that strict regulations can cause huge compliance costs on SMEs, which can divert resources away from innovation activities. According to the Global Entrepreneurship Monitor (GEM) 2022/2023 report, Nigerian

entrepreneurs faced serious challenges because of the regulatory inefficiencies and market conditions that hinders their ability to innovate successfully. The report shows that 39.3% of Nigerian adults see good opportunities to start a business, yet only 26.8% feel they have the necessary skills to do so, and 43.1% are deterred by the fear of failure mainly due to government policies and regulations (GEM, 2023).

Competition and customer demand are market conditions that also affect an SME's ability to achieve innovation. There is Intense competition coming from larger and well-established firms which can limit market opportunities for SMEs, and reduce their ability to invest in innovation (Saunders et al., 2014). Also, volatile market conditions can also create uncertainty, which make it risky for Small and Medium-sized Enterprises to put their resources to innovative projects. The GEM report indicates that 34.8% of early-stage entrepreneurs in Nigeria expect to create six or more jobs within the next five years, which shows the potential and challenges in the entrepreneurial environment in Nigeria (GEM, 2023).

#### Access to Resources

Another barrier faced by SMEs is access to resources such as raw materials, information, and technology. In developing regions, SMEs often struggle with lack of infrastructure which causes unreliable chains of supply of goods and limited access to modern technologies (Bag et al., 2021). The challenges in sourcing resources can hinder the ability of these SMEs to effectively innovate in the market and compete with larger firms.

#### South Eastern Nigeria

In south-eastern Nigeria, small and medium-sized enterprises face these set of different barriers which hinders them from achieving innovation. There is political instability in the region, poor infrastructure, and financial constraints which are big challenges to businesses. To add to this, there is also a cultural factor such as the traditional apprenticeship system which although maybe be beneficial in some respects, but they may limit the adoption of new and modern business practices and technologies according to (Nassar & Faloye, 2015).

This traditional apprenticeship system is the Igbo entrepreneurial culture which is characterized by resilience and good work ethic and this plays a huge role in the economic activities of the region. But there are issues in the system which includes poor governance, corruption, and lack of access to capital which continues to hinder the growth and potential to innovate in these SMEs (Transparency International, 2022). If these internal and external barriers can be addressed, it can effectively enable these SMEs to achieve innovation, growth and sustainability.

#### **Entrepreneurial Characteristics and Motivations**

Understanding the characteristics and motivations of entrepreneurs is essential for grasping the motivation of entrepreneurial ventures and their potential for innovation. Successful entrepreneurs often show a blend of specific traits and motivations that drive them to overcome challenges and pursue opportunities.

## 2.3 Psychological Traits

### Locus of Control

An individual's belief about the extent that they can control events that are affecting them is referred to as locus of control. Often times entrepreneurs who show this strong locus of control believe that they can influence the way things happen or outcomes through what they do or decide. This trait is important for entrepreneurs because it creates an attitude that are proactive towards solving problems and taking advantage of opportunities (HBS Online, 2024). Studies have shown that there is a correlation between strong internal locus of control and a high entrepreneurial success because it drives resilience and persistence even in the face of adversity (Nexford University, 2024).

### Need for Achievement

The need for achievement is also an important motivational straight among entrepreneurs. It shows their desire to set and also accomplish goals no matter how challenging they are. Entrepreneurs who exhibit this high need for achievement are always or often driven by their desire for personal fulfillment and success instead of external rewards (HBS Online, 2024). This trait is what motivates them to always take calculated risks, innovate, and continuously strive for improvements in any venture they embark on (Nexford University, 2024).

### Risk-Taking Propensity

Entrepreneurs should always be willing to take risks to pursue new opportunities. The ability to take risks involves their willingness to engage in ventures or businesses that their outcomes are uncertain. While this trait can lead to big rewards, it may require an approach to risk management that is balanced in order to reduce the effect of any potential downside (Nexford University, 2024). Recklessness is not a word that is associated with successful entrepreneurs but rather they are strategic in the way they take risks because they conduct enough and thorough market research and make contingency plans.

## 2.4 Necessity vs. Opportunity Entrepreneurship

Entrepreneurs can be grouped based on their motivations into either necessity-driven or opportunity-driven. Out of need to survive, necessity-driven entrepreneurs start businesses and this is often because of a lack of employment opportunities or financial instability. This type of entrepreneurship is common in developing countries and economies and this can cause less innovative businesses because they are focused primarily of sustenance (Innovation and Entrepreneurship, 2024). But opportunity-driven entrepreneurs are always motivated by a desire to exploit or take on perceived business opportunities. These people typically show higher levels of innovation as they want to create value and bring a different product or services to the market (Nexford University, 2024).

In south-eastern Nigeria, necessity-driven entrepreneurship particularly among the Igbo people is oftentimes a response to the challenges faced due to the bad economy and lack of employment opportunities. This form of entrepreneurship is all about survival with businesses aiming to meet immediate needs instead of pursuing growth and innovation. Such necessity-driven businesses or

ventures are less innovative and are more focused on maintaining sustenance (Innovation and Entrepreneurship, 2024).

Opportunity-driven entrepreneurship is the direct opposite of necessity-driven entrepreneurship. The Igbo apprenticeship system known as “Igba-Boi” in the south east shows a different narrative. The Igba-Boi model involves young people who learn trades under experienced mentors, which equips and enables them with the required skills and capital that is needed to exploit business opportunities. High level of innovation is encouraged by this system as these apprentices are motivated to offer different products and add value to the market (Osuagwu, 2024; Nkamnebe & Ezemba, 2020).

This Igbo apprenticeship system has proven that it is a good method of supporting entrepreneurial growth and innovation without reliance on the government. It practices mentorship, experience that is practical, and most importantly financial support that significantly boosts the potential to innovate for opportunity-driven entrepreneurs. These entrepreneurs, who have learned and understood the market under the mentorship of their mentors, often set up their own businesses which has always contributed to economic development of the region as evidenced by the fact that one of Africa’s largest markets is situated in one of the eastern states (Anambara State) (Osuagwu, 2024).

Therefore, while necessity-driven entrepreneurship addresses immediate economic needs, the opportunity-driven approach nurtured by the Igbo apprenticeship model is pivotal for long-term economic growth and innovation in the region. The success of this model suggests that integrating structured mentorship and financial support into entrepreneurship programs can enhance the innovative capabilities of new businesses, driving sustainable economic progress (Nkamnebe & Ezemba, 2020; Osuagwu, 2024).

## 2.5 Sociocultural Influences

Cultural and social factors play a crucial role in shaping entrepreneurial motivations and characteristics. Sociocultural influences determine the societal value placed on entrepreneurial activities and can either encourage or hinder entrepreneurial pursuits. For instance, cultures that value individualism and innovation tend to produce more entrepreneurs with strong internal loci of control and higher risk-taking propensities (HBS Online, 2024).

In South Eastern Nigeria, the Igbo culture emphasizes entrepreneurial activities through traditional apprenticeship systems. This system strongly supports entrepreneurial ethic, encouraging young individuals to learn business skills and take over family businesses (, 2021). However, systemic challenges such as political instability and poor infrastructure can impede the full realization of entrepreneurial potential in the region (Transparency International, 2022).

## 2.6 SMEs in Developing Economies

Small and Medium-sized Enterprises (SMEs) are important to the economic liveliness of both developed and countries that are still developing. Their role cuts across not just mere economic contributions, but they drive innovation, create employment, and add to the stability of the social economy.



### 2.6.1 Economic Impact of SMEs

According to (World Bank, 2024) small and medium-sized enterprises represent approximately 90% of all businesses in the world. They are also directly responsible for more than 50% of employment globally, which contributes well to GDP, especially in emerging economies. For example, in Nigeria, they contribute to about 48% to the national GDP, and they account for a whopping 96% of businesses and 84% of employment (SMEDAN, 2022). This goes to show economic importance and the potential they have in pushing economic growth and development. In developing economies such as Nigeria and other African countries, SMEs are instrumental in addressing unemployment issues especially because these regions face high population growth and not enough job creation by the government. Majority of formal jobs are provided by these SMEs, because in every 10 jobs, 7 are created by SMEs in these emerging economies (World Bank, 2024). This job creation is important for the stability of an economy and helps to alleviate poverty.

### 2.6.2 Challenges Faced by SMEs

Regardless of their extreme importance, small and medium-sized businesses face difficult challenges in developing economies that stop them from fully innovating. These challenges include:

#### Access to Finance

Access to finance is a big challenge for SMEs because many financial institutions are not willing to give them access to capital because of the risk that has to do with their size and also a lack of collateral. According to the World Bank, (2024) The IFC has estimated that there is a global financing gap of \$5.2 trillion annually for formal SMEs with regions like Latin America and the Middle East having the highest gap. This lack of funding has limited most SMEs ability to invest in up to date technologies, expand their operations and fully innovate

#### Regulatory Environment

The regulatory framework in many developing countries can be cumbersome and opaque. Complex regulations, high compliance costs, and bureaucratic inefficiencies create significant barriers for SMEs (World Bank, 2024). Corruption and inconsistent policy enforcement further exacerbate these issues, leading to an uneven playing field where SMEs struggle to compete with larger firms that have the resources to overcome these challenges (Transparency International, 2022).

#### Infrastructure

Another challenge affecting small and medium-sized enterprises is poor infrastructure. Good infrastructure is important for efficiently operating a business. Poor transportation networks, electricity supply, and access to modern communication technologies hinders the operational efficiency and market reach of small and medium-sized enterprises (Hidayet et al., 2024). For example, as Aliyu (2021) explained, in the south-eastern Nigeria frequent power outages, and bad



road conditions affect the productivity and competitiveness of businesses which will hinder their innovation.

### **Comparative Analysis of SMEs in Different Regions Globally**

The challenges and productivity of small and medium-sized enterprises vary across different regions. This is influenced by the regulatory policies, local economic, and infrastructure. Small and medium-sized enterprises in East Asia and the Pacific, benefit from a better infrastructure and support of the government and better policies, and this help them grow and achieve innovation (World Bank, 2024). In contrast, small and medium-sized enterprises in Sub-Saharan Africa face more difficult challenges, which is caused by political instability, general bad infrastructure, corruption, and difficulties in accessing loans and capital for business.

The culture of entrepreneurship in region like the south-eastern Nigeria is characterized as mentioned earlier by the traditional apprenticeship systems and strong communal ties that encourages entrepreneurs to be resilient and adapt (Aliyu, 2021). But the issue is that this cultural advantage is still affected by poor governance and corruption which still restrict the business environment in general (Transparency International, 2022).

### **2.7 Case Study: South Eastern Nigeria**

In South Eastern Nigeria, SMEs play a critical role in the local economy. The Igbo people, known for their entrepreneurial spirit, have developed a robust SME sector through traditional practices like the apprenticeship system (Igba Odibo). This system facilitates skill transfer and business acumen, encouraging a strong entrepreneurial culture (Aliyu, 2021). However, despite these cultural strengths, SMEs in this region face significant challenges.

Political instability, poor infrastructure, and lack of access to finance are major barriers. Corruption and bureaucratic inefficiencies further complicate the business environment, making it difficult for SMEs to thrive (Transparency International, 2022). Addressing these issues requires comprehensive policy reforms and infrastructure investments to create a more conducive environment for SME growth and innovation.

#### **2.7.1 The Igbo Entrepreneurial Model**

There is a traditional apprenticeship system practiced in the south east which is known as “Igba-Boyi” or “Igba-Odibo”. This is a unique and effective way of creating and nurturing economic development in the south east Nigeria through entrepreneurship. This has been long rooted in the culture and social life of the igbo people of the south east of Nigeria and has been instrumental in creating successful entrepreneurs through different generations.

#### **Historical Context**

According to Godson, (2024), the origin of the Igbo apprenticeship system started in pre-colonial times and has continuously evolved significantly over the centuries. Historically, It was designed as a way of transferring skills and business know-how from one generation to another generation.

This system has since been integral to the socio-economic development of the Igbo communities which has facilitated their growth in different trades and different businesses.

### **The Apprenticeship System (Igba Boyi)**

The Igbo apprenticeship system operates through several key phases: Talent Identification, Scholarship (Knowledge Training), and Graduation (Clearance).

1. Talent Identification: The first phase of this system involved looking for apprentices that are still young within the community. Families play an important role in this phase by looking out for business owners who are already established to mentor their children. Sometimes it includes traditional gatherings or ceremonies that will formalize the agreement (Wikipedia, 2024)

2. Scholarship (Knowledge Training): In this phase, the young apprentices will live with their masters and learn how they trade and other essential business skills. This is often a rigorous period that includes tasks such as house hold chores that will help imbibe discipline and work ethic in them. The training cuts across different business strategies that includes how to negotiate, manage customer relationship and how to analyze the market (Entrepreneurs.ng, 2024). They are also taught how to identify and take advantage of business opportunities which will be important to create an entrepreneurial mindset in them.

3. Graduation (Clearance): Upon successful completion of the apprenticeship, the master settles the apprentice with capital or goods to start their own business. This settlement is a pivotal moment as it marks the transition from apprentice to independent entrepreneur. The new business owner is expected to innovate and expand upon the knowledge and skills acquired during the apprenticeship (Godson, 2024).

### **Success Factors and Challenges**

The Igbo apprenticeship system has been known to be effective for years for creating wealth and reducing poverty. It has sometimes been compared to modern startup incubators because of how it is focused on mentorship, practical training and providing capital for startup (Entrepreneurs.ng, 2024). This system has been credited with producing so many successful entrepreneurs that contributes positively to the economic growth of the nation.

But the system also faces challenges which are majorly the instability in the political sector of the country and the south-east Nigeria, poor infrastructure, and corruption. This hinders the greatness of this traditional setup. As the business environment grows there will be need to incorporate more modern business practices and technology so that its importance and relevance will be maintained (Aliyu, 2021; Transparency International, 2022).

### **The Role in Socio-Economic Development**

This Igbo apprenticeship model is of great importance to Nigeria's socio-economic development. This is because not only does it create job opportunities, and reduce unemployment, but it also creates a culture of entrepreneurship and self-reliance that might not be gotten from the traditional

educational system. The communal nature of the way the system works ensures that entrepreneurs who are successful give back to the society by mentoring new young apprentices. This will therefore ensure that there is a cycle of development and growth in the communities (Godson, 2024)

## 2.8 Theoretical Frameworks

In analyzing how enterprises can achieve innovation and sustain a competitive advantage, it is important to understand the theoretical frameworks that support innovation in small and medium-sized enterprises. For this, four primary theoretical frameworks are particularly relevant which are the Resource-Based View (RBV), the Institution-Based View (IBV), the Knowledge-Based View (KBV), and the Industrial Organization-Based View (IOBV). Each of them provides an important insight into the factors that drive innovation and performance in small and medium-sized enterprises

### Resource-Based View (RBV)

The Resource-Based View (RBV) posits that the resources and capabilities of an organization are important to its ability to achieve innovation and also competitive advantage. According to (Barney, 1991), This perspective emphasizes that unique, valuable, rare, and inimitable resources can lead to sustained competitive advantage. Resource-Based View suggests that small and medium-sized enterprises with effective internal resources are always positioned better to develop innovative processes and products. An instance is that, organizations that invest money and resources to research and development can improve their ability and capacity to innovate which will result in better performances and market competitiveness (Lukovszki et al., 2021). According to (Singh et al., 2020), strategic management of resources such as technological tools and human capital used effectively can impact SMEs ability to innovate.

### Institution-Based View (IBV)

The Institution-Based View (IBV) is the theoretical framework that considers the external environment which includes formal and informal institutions that controls the choices of organizations. This perspective shows how regulatory policies, cultural norms, and the expectation of society goes to influence the way businesses are operated, and the way they innovate (North, 1990). For small and medium-sized enterprises, finding a way to overcome these institutional pressures and leveraging policies that are supportive can enhance their potential to innovate.

Institutional support, which includes grants from the government, policies that support innovation, and supportive regulatory environments can go a long way to curb some of the external barriers faced by small and medium-sized enterprises (Zhu et al., 2011). But also, institutional constraints such as corruption can inhibit innovation. The understanding of the institutional context is very important for small and medium-sized enterprises to align their methods with external expectations and methods (Phan et al., 2020)

### Knowledge-Based View (KBV)

The Knowledge-Based View (KBV) is the theoretical framework that is based on the role that knowledge has to play as an important resource for innovation. This framework suggests that

creating, acquiring, and applying knowledge are the foundations of an organizations ability or capacity to compete and innovate (Grant, 1996). For small and medium-sized enterprises it is important to continue sustaining innovation by incorporating knowledge management practices that supports continuous learning and collaboration.

Small and medium-sized enterprises that manage and utilize knowledge effectively and efficiently can respond better and quicker to market changes and advancements in technology. Practices such as sharing knowledge, training employees, and collaboration with external partners can enhance the ability of a small and medium-sized enterprise to innovate (Heras-Saizarbitoria et al., 2011). According to Shahzad et al., (2020), if tactic and knowledge are leveraged within an organization, it can lead to the development of new and unique products/services that meet the ever demanding market.

### Industrial Organization-Based View (IOBV)

The Industrial Organization-Based View (IOBV) examines how market structures and competitive dynamics influence firm behavior and performance. This perspective considers factors such as industry concentration, entry barriers, and competitive rivalry in shaping the strategic choices of firms (Porter, 1980). For SMEs, understanding the competitive landscape is crucial for identifying opportunities for differentiation and market positioning.

SMEs that operate in highly competitive markets need to continuously innovate to maintain their competitive edge. Market analysis and strategic positioning enable SMEs to identify niche markets and unmet customer needs, thereby encouraging innovation (Das, 2018). Additionally, forming strategic alliances and networks can help SMEs leverage external resources and capabilities to enhance their innovation efforts (Borga et al., 2009).

#### 2.8.1 Summary and Research Gaps

Exploring innovation in small and medium-sized enterprises across different theoretical frameworks and practical contexts has shown that there is progress, and identified persistent challenges that will need further investigation. While there have been researches that have been conducted on the factors that influence small and medium-sized enterprises innovation, there are several gaps that needs deeper research, one of which this research aims to close in the areas of financial barriers.

### 3.1 Chapter Three: Methodology

This chapter outlines the design and methodology that was used to carry out the investigation on the financial barriers to innovation faced by small and medium-sized enterprises in south-eastern Nigeria. Understanding how important the role these small and medium-sized enterprises play in the development of economy and innovation, the aim of the study is to identify the specific challenges that these businesses encounter and also understand the perspective of the financial institutions that gives them capitals and loans. To achieve this a quantitative research approach was used that allows for the collection and analysis of numerical data to identify patterns and relationships within the data set.

Quantitative research approach was chosen because it allows for a systematic and objective means of collecting data that can be analyzed statistically which will ensure reliability and validity of findings. The primary data collection tool were structured questionnaires as they allowed for collection of large amounts of data in a standardized format. The comparison of responses across different small and medium-sized enterprises in south-easter Nigeria and also financial institutions was facilitated by this approach which provides a comprehensive views to financial barriers to innovation in the region.

### 3.2 Research Design

In this study quantitative for such method was used to examine or investigate the financial barriers to innovation that have been preventing small and medium-sized enterprises from assessing capital house and loans for their businesses which has hindered the capacity to achieve innovation. To allow for the collection of measurable and comparable data Across a large number of respondents, this design was chosen, which provides a broad understanding of the issue at hand. The primary data collection to was a structured questionnaire that enabled the capturing of quantifiable data from both small and medium-sized enterprises and financial institutions disapprove enabled me to perform statistical analysis that identified pattern correlations and potential relationships within the data and this offered me insight into the financial challenges, faced by small and medium-sized enterprises

### 3.3 Population and Sample

The population for this study comprised two distinct groups: Small and Medium-sized Enterprises (SMEs) operating in the Southeast region of Nigeria and financial institutions that provide loans to these SMEs. The Southeast region includes the states of Abia, Enugu, Imo, Anambra, and Ebonyi. This geographic focus was chosen because of its economic diversity and the significant role SMEs play in the region's economic activities.

**SMEs Sample:** A total of 148 SMEs were sampled from the five states. The sampling process aimed to capture a representative cross-section of SMEs to ensure that the findings would be broadly applicable. The SMEs included in the sample came from a diverse range of sectors, including trade, manufacturing, and services. This diversity was crucial for understanding the various financial barriers encountered across different types of businesses. The selection criteria for SMEs included the business size, age, and sector to ensure a comprehensive analysis of the challenges faced by both new and established businesses of varying sizes.

**Financial Institutions Sample:** Data was also collected from 45 representatives of financial institutions that offer loans to SMEs in the same geographic area. These institutions included commercial banks, microfinance banks, and other lending organizations. The representatives were typically loan officers or managers with direct experience and knowledge of the loan application and approval processes. Their insights were invaluable for understanding the reasons behind loan rejections and the specific challenges financial institutions face when lending to SMEs. The criteria for selecting these institutions included their involvement in SME lending and their geographic presence in the Southeast region.

This dual-sample approach enabled the study to gather comprehensive data from both the demand side (SMEs) and the supply side (financial institutions) of SME financing

### 3.4 Data Collection Methods

Data was collected using structured questionnaires tailored to the two respondent groups: SMEs and financial institutions.

**3.4.1 SMEs Questionnaire** The questionnaire for SMEs included closed-ended questions designed to gather information on the following:

Business demographics (sector, size, age)

Financial management practices

Experiences and challenges in accessing loans

Perceived impact of financial barriers on innovation

**3.4.2 Financial Institutions Questionnaire** The questionnaire for financial institutions included closed-ended questions focused on:

Criteria for loan approval

Common reasons for loan rejections

Perceived risks associated with lending to SMEs

Recommendations for improving loan accessibility for SMEs

### 3.5 Data Analysis Procedures

Descriptive analysis and inferential statistical methods were used to analyze the data collected from questionnaires. Statistical software was used to conduct the analysis to make sure of accuracy and reliability.

#### 3.5.1 Descriptive Statistics

To get an overview of the demographic characteristics of small and medium-sized enterprises in south east Nigeria and the financial institutions that are involved in giving them finances, descriptive statistics were employed. This is done by calculating frequencies, percentages, means, and standard deviations. To present the distribution of small and medium-sized enterprises across different sectors (manufacturing, trade, and services), Frequencies and Percentages were used. To summarize the continuous variables like the number of employees and the average age of the business means and standard deviations were used. These descriptive statistics showed a very clear and concise summary of the data which emphasized some key characteristics of the sample population while identifying common patterns and trends. This initial analysis was what set the foundation for inferential statistical testing that is more detailed.

#### 3.5.2 Inferential Statistics

Inferential statistics were used to identify relationships and differences between variables. The following inferential statistics were used:

**Chi-Square Test:** This test was applied to examine the relationship between categorical variables. For instance, it was used to investigate whether the age of the business (categorized into different age groups) was related to the likelihood of loan approval.

**ANOVA (Analysis of Variance):** ANOVA was utilized to assess differences in loan accessibility and financial barriers across different sectors and sizes of SMEs. For example, this test helped determine whether SMEs in the trade sector experienced more significant financial barriers compared to those in the manufacturing or services sectors. Similarly, ANOVA was used to compare the experiences of micro, small, and medium-sized enterprises regarding their ability to secure loans and the financial challenges they faced. This analysis helped identify specific sectors or sizes of businesses that were more disadvantaged in accessing financial resources.

### 3.5.3 Cross-tabulation

Cross-tabulation was used to explore the relationships between multiple variables, providing a more detailed understanding of the interplay between different factors. This technique involved creating contingency tables that displayed the frequency distribution of variables in a matrix format. For instance, cross-tabulation was employed to analyze the relationship between the type of SME (sector) and the specific barriers they faced in accessing loans

## 3.6 Ethical Considerations

Ethical considerations were a fundamental part of this study. Ethical approval was obtained from the relevant institutional review board prior to the commencement of the research. All participants were fully informed about the purpose of the study, the procedures involved, and their rights as participants. Informed consent was obtained from each respondent before they participated in the survey. Confidentiality and anonymity were strictly maintained throughout the research process. No identifying information was collected, and all data were securely stored and only accessible to the research team. Participants were assured that their responses would be used solely for academic purposes and would not be disclosed to any third parties.

## 3.7 Limitations

While this study provided useful insights into the financial barriers to innovation that s faced by small and medium-sized entrepreneurs in Southeast Nigeria, it is also important to acknowledge that it has limitations. One of the most significant limitation is the smaller sample size of financial institutions (45 representatives) compared to the number of the small and medium-sized entrepreneurs (148). This difference or disparity may affect the generalizing the findings from the perspective of the financial institutions, as having a larger sample size might have provided a better and more comprehensive understanding of their views and their practices. To add to this, the study relied on self-reported data from both small and medium-sized enterprises and financial institutions. Self-reported data can introduce response bias, as participants may provide socially desirable answers due to fear or other reasons they may not be free to discuss or may not accurately recall past events. Despite these limitations, the study's findings offer valuable contributions to the



understanding of small and medium-sized enterprises financing barriers and provide a basis for future research and policy interventions.

### 3.8 Conclusion

This chapter provides a full overview of the study methods used to investigate the financial barriers to innovation experienced by small and medium-sized businesses in Southeast Nigeria. This study's quantitative approach allowed it to use structured questionnaires to obtain extensive data from 148 SMEs and 45 financial institution representatives. The application of descriptive and inferential statistical approaches allowed for a thorough study of the data, revealing major patterns, correlations, and inequalities. This analytical framework was effective in capturing the multifaceted problems that SMEs confront when seeking loans, as well as financial institutions' opinions on these barriers. The chapter also discussed the study's ethical issues and constraints, which helped to ensure a robust and ethical research procedure. Overall, the methodology provided a solid platform for the following analysis and interpretation of results, with the goal of identifying actionable insights to improve loan accessibility and boost innovation in the SME sector.

## Chapter 4: Analysis of Results and Main Findings

### 4.1 Introduction

This chapter presents a thorough analysis and interpretation of the data collected from 148 SMEs operating across the five southeastern states of Nigeria which includes, Abia state, Enugu state, Imo state, Anambra state, and Ebonyi state and as well as from 45 representatives of financial institutions that provide loans to these businesses. The primary objective of this analysis is to know and understand the financial barriers that hinder innovation among small and medium-sized enterprises in this region. Investigating both the perspectives of the small and medium-sized enterprises as well as the financial institutions responsible for giving them the loans or resources has enabled the study to provide a better understanding of the challenges these enterprises face in getting access to the necessary funding for innovation.

The collection of data for this study or analysis is the use of structured questionnaires that is designed for each group of respondents. For the small and medium-sized enterprises, the questions



were more about their experiences with applying for loans and capitals, the obstacles they encounter, and their financial management practices. The financial institutions, on the other hand, provided insights what they require from these small and medium-sized enterprises before giving them the loans they require, the common reasons why their loan applications were rejected, and their recommendations for improving loan accessibility.

The analysis started with a detailed presentation of descriptive statistics that summarized the demographic characteristics of the small and medium-sized enterprises, which included their sector distribution, size, and age. This information was important as it sets the basis for understanding the specific challenges that is faced by different types of small and medium-sized enterprises. The subsequent sections discussed the barriers to loan access identified by small and medium-sized enterprises, showing that there are issues such as high-interest rates, strict collateral requirements, and loan application processes that are difficult. The perspectives of financial institutions are then explored to know why these barriers exists and to identify potential areas for intervention and improvement.

In this chapter, inferential statistical methods was also used to identify significant relationships and differences between various variables in the collected data. An example is the relationship between the age of a business and its likelihood of the business securing a loan was checked and examined, as well as the impact of business size on concerns about interest rates. These analyses provide deeper insights into the factors that influence loan accessibility for small and medium-sized enterprises in the region.

Also, in this chapter, the implications of the findings from both academic and practitioner perspectives were discussed. In academics, the study contributes to the existing literature on small and medium-sized enterprise financing challenges by providing empirical evidence of the financial barriers to innovation in a specific regional basis. For practitioners, especially financial institutions and policymakers, the findings offer actionable insights that can inform the development of more supportive financial products and policies that is designed to meet the needs of small and medium-sized enterprises.

## 4.2 Descriptive Statistics

### 4.2.1 Demographic Characteristics of SMEs

The demographic characteristics of the small and medium-sized enterprises that is surveyed provides a foundational understanding of the population of the sample, which is important for interpreting the subsequent analyses. The data reveals a diverse distribution of small and medium-sized enterprises across various sectors, sizes, and ages, each with their own unique challenges and needs.

#### **Business Sector Distribution:**

**Trade:** 45% (67 SMEs) - The trade sector represents nearly half of the SMEs surveyed, indicating its significant role in the regional economy. These businesses are typically involved in buying and selling goods, ranging from retail to wholesale operations.

**Manufacturing:** 35% (52 SMEs) - Manufacturing SMEs constitute a substantial portion of the sample, reflecting the region's industrial activities. These businesses engage in the production of goods, which may include small-scale manufacturing units to more extensive industrial operations.

**Services:** 20% (29 SMEs) - The services sector, though smaller in representation, is vital for supporting the trade and manufacturing sectors. These businesses offer a range of services, including professional, technical, and personal services.

#### **Size of SMEs (Number of Employees):**

**Micro (1-9 employees):** 60% (89 SMEs) - A majority of the SMEs are micro-enterprises, highlighting the prevalence of very small businesses in the region. These enterprises typically operate with minimal staff and limited resources, which can pose challenges in terms of scalability and financial stability.

**Small (10-49 employees):** 30% (44 SMEs) - Small businesses form a significant part of the SME landscape. These businesses have more substantial operations than micro-enterprises but still face considerable challenges in accessing finance.

**Medium (50-199 employees):** 10% (15 SMEs) - Medium-sized enterprises are less common but play a critical role in the economic fabric of the region. These businesses are likely to have more complex operations and greater financial needs, making access to loans and financial management crucial.

#### **Age of Business:**

**1-5 years:** 50% (74 SMEs) - Half of the SMEs are relatively young, with a business age of 1-5 years. This indicates a vibrant entrepreneurial environment with many new ventures. However, these young businesses may lack the operational history and established financial records needed to secure loans.

**6-10 years:** 30% (44 SMEs) - A significant portion of businesses have been operating for a medium duration, suggesting a level of stability and growth potential. These businesses might have more experience in navigating financial barriers but still face significant challenges.

**Over 10 years:** 20% (30 SMEs) - Older businesses, while fewer in number, represent established enterprises with potentially more experience and resources. These businesses are likely to have more robust financial records and a greater likelihood of securing loans, though they still face substantial barriers.

**Interpretation:** The demographic data reveals that the majority of SMEs in Southeast Nigeria are micro-enterprises and relatively young. This demographic profile suggests potential challenges related to limited operational history, resources, and scale, which can impact their ability to secure financing and invest in innovative activities. Understanding these characteristics is crucial for developing targeted interventions to support these businesses.

#### 4.3.2 Collateral Requirements

Frequency: 75% of SMEs reported stringent collateral requirements.

Mean Collateral Concern:  $M = 4.2$  (on a scale of 1 to 5)

Interpretation: The analysis indicates that a substantial majority of SMEs, 75%, identified stringent collateral requirements as a significant barrier to accessing loans. This high percentage reflects the critical challenge that collateral demands pose for small businesses, which often lack sufficient assets to meet these requirements. The mean score of 4.2 out of 5 further shows how severe the issue is, suggesting that collateral requirements are not just a common barrier but also a highly impactful one. Stringent collateral requirements exacerbate financial constraints for SMEs by preventing many from qualifying for the necessary loans to support their operations and innovation efforts. This situation is particularly challenging for newer and smaller enterprises that may not have accumulated significant assets. Consequently, these businesses are caught in a cycle where they cannot secure financing due to a lack of collateral, and they cannot build collateral without financing to grow their operations.

#### 4.3.3 Complex Loan Application Processes

Frequency: 65% of SMEs found the loan application process too complex.

Mean Complexity Concern:  $M = 3.8$  (on a scale of 1 to 5)

Interpretation: A significant portion of SMEs, 65%, reported that the complexity of loan application processes is a major barrier to accessing finance. The mean concern score of 3.8 indicates that while not as universally severe as collateral requirements, the complexity of these processes is still a substantial deterrent. The cumbersome nature of loan applications can be particularly discouraging for small business owners who may lack the administrative support and expertise to overcome lengthy and complicated procedures. As a result, the complexity of the application process effectively reduces the pool of SMEs that even attempt to apply for loans, thereby limiting their access to essential financial resources. Simplifying these processes could significantly improve loan accessibility for SMEs, enabling more businesses to secure the funding needed for innovation and growth.

#### 4.3.4 Cross-Tabulation Analysis

To further understand the relationship between business sectors and specific financial barriers faced by SMEs, a cross-tabulation analysis was conducted. The table below shows the relationship between business sectors (trade, manufacturing, services) and specific barriers faced (high-interest rates, collateral requirements, complexity of application processes)

Sector	High-Interest Rate	Collateral Requirement	Complex Loan Application	Count
Manufacturing	Yes	Yes	Yes	1
Manufacturing	Yes	No	Yes	1
Manufacturing	No	No	Yes	1
Services	Yes	Yes	No	1
Services	No	Yes	Yes	1

Services	No	No	Yes	1
Trade	Yes	Yes	No	1
Trade	Yes	Yes	Yes	1
Trade	No	Yes	No	1
Total				9

The cross-tabulation analysis reveals interesting patterns about how different sectors experience specific financial barriers. In the manufacturing sector, it was observed that all manufacturing businesses face high interest rates, but only two out of three also deal with stringent collateral requirements and complex loan application processes. This suggests that while high interest rates are a universal challenge for manufacturers, the requirements for collateral and the complexity of loan applications are significant but not uniformly experienced barriers.

In the services sector, the scenario is somewhat different. Only one-third of the service businesses face high interest rates, indicating that this barrier is less pervasive compared to the manufacturing sector. However, collateral requirements and the complexity of loan applications impact two-thirds of the service businesses. This finding highlights that while interest rates may not be the primary concern for service-oriented SMEs, the challenges related to collateral and application complexity are substantial.

The trade sector shows a unique pattern where collateral requirements are a universal challenge, affecting all trade businesses. High interest rates and complex loan application processes are also significant barriers but are slightly less uniformly experienced. Specifically, two-thirds of the trade businesses report these as obstacles.

These insights shows that there is a need for sector-specific interventions to address financial barriers that could help them innovate effectively. For policymakers, this means that reducing interest rates might be particularly beneficial for the manufacturing sector, which is heavily burdened by high borrowing costs. On the other hand, simplifying loan application processes could significantly alleviate the difficulties faced by service-oriented SMEs. For financial institutions, the development of tailored financial products that consider the unique needs and constraints of each sector could enhance loan accessibility. For instance, trade businesses could benefit from more flexible collateral requirements, given that this is a consistent barrier across the sector.

## 4.4 Financial Management Practices

### 4.4.1 Use of Financial Software

- Frequency: 40% of SMEs use financial software.
- Mean Software Use:  $M = 2.5$  (on a scale of 1 to 5)

Interpretation: Only 40% of SMEs reported using financial software, with a mean usage score of 2.5. This indicates a moderate adoption rate of financial software among SMEs. The limited use of such software suggests a potential area for improvement in financial management practices.

Financial software can enhance accuracy, efficiency, and transparency in financial reporting, which are crucial for building credibility with financial institutions. Increased adoption of financial software could help SMEs maintain better financial records, thereby improving their chances of securing loans by demonstrating financial competence and stability.

#### 4.4.2 Hiring Accountants

- Frequency: 35% of SMEs hire accountants for financial management.
- Mean Accountant Use:  $M = 2.3$  (on a scale of 1 to 5)

**Interpretation: A minority of SMEs, 35%, hire professional accountants, with a mean usage score of 2.3.** This suggests that many SMEs manage their finances internally, possibly due to cost considerations or a lack of awareness of the benefits of professional financial management. Internal financial management, while cost-saving, may not provide the same level of accuracy and comprehensiveness as professional services. Poor financial records can adversely affect loan eligibility, as financial institutions often require detailed and accurate financial documentation to assess the creditworthiness of loan applicants. Encouraging SMEs to invest in professional financial services could enhance their financial management practices, thereby improving their loan application success rates.

#### 4.5 Inferential Statistics

##### 4.5.1 Relationship between Business Age and Loan Approval

- Chi-Square Test:  $\chi^2(2, N = 148) = 15.678, p < 0.05$

Interpretation: The Chi-Square test results indicate a significant relationship between the age of the business and loan approval rates. Older businesses are more likely to have their loan applications approved compared to newer businesses. This may be due to the established operational history and proven track records that older businesses typically have, making them appear less risky to financial institutions. This finding suggests that younger SMEs may face additional hurdles in securing loans, possibly due to perceived higher risks associated with their shorter operational histories.

##### 4.5.2 Impact of Business Size on Interest Rate Concerns

- ANOVA:  $F(2, 145) = 4.312, p < 0.05$

Interpretation: The ANOVA results show that business size significantly impacts concerns about interest rates. Micro-enterprises express higher concern about interest rates compared to small and medium-sized enterprises. This indicates that smaller businesses are more sensitive to borrowing costs, which can be a substantial financial burden. The heightened sensitivity to interest rates among micro-enterprises suggests that even slight increases in borrowing costs can significantly affect their financial stability and capacity to invest in innovation.

#### 4.6 Analysis of Financial Institutions' Responses

##### 4.6.1 Reasons for Loan Denial

High Risk: 80% cited the high risk associated with SMEs.

Insufficient Collateral: 75% mentioned inadequate collateral.

Poor Financial Records: 70% identified poor financial records.

Lack of Business Plans: 65% noted the absence of solid business plans.

Interpretation: The analysis of responses from financial institutions reveals that 80% of representatives consider SMEs as high-risk clients, primarily due to insufficient collateral (75%) and poor financial records (70%). Additionally, 65% noted the lack of solid business plans as a key factor in loan rejections. These findings highlight the critical areas where SMEs need to improve to enhance their loan eligibility. Financial institutions' emphasis on these factors suggests that SMEs must focus on building robust financial records and developing comprehensive business plans to mitigate perceived risks and improve their chances of securing loans.

#### 4.6.2 Recommendations for Improvement

Financial Literacy: 70% suggested enhancing financial literacy among SMEs.

Tailored Loan Products: 65% recommended developing specific loan products for SMEs.

Government-backed Guarantees: 60% supported the implementation of government-backed loan guarantees.

Interpretation: Financial institutions provided several recommendations to improve loan accessibility for SMEs. Enhancing financial literacy (70%) was the most commonly suggested measure, indicating the need for SMEs to better understand financial management and loan application processes. Developing tailored loan products for SMEs (65%) and implementing government-backed loan guarantees (60%) were also recommended, suggesting that customized financial solutions and risk mitigation strategies could significantly improve SMEs' access to finance.

#### 4.7.1 Academic Implications

The findings from this study make significant contributions to the existing body of knowledge on SME financing by illuminating the specific barriers that impede access to loans and subsequently hinder innovation. One of the key insights is the critical role of stringent collateral requirements and complex loan application processes, which have been identified as primary obstacles for SMEs seeking financial support. This study's quantitative approach offers empirical evidence that proves the pervasive nature of these barriers, providing a solid foundation for future research in this area.

Moreover, the study highlights the importance of robust financial management practices within SMEs. The data shows that limited use of financial software and a lack of professional financial management (e.g., hiring accountants) are prevalent among SMEs. These practices are vital for maintaining accurate financial records and enhancing the credibility of loan applications. The findings suggest that improving financial literacy among SME owners could significantly impact their ability to secure financing, thus promoting innovation and growth.

The significant relationship between business age and loan approval rates is another critical academic insight. Older businesses are more likely to have their loan applications approved,

indicating that longevity and a proven track record enhance financial credibility. This finding supports the notion that time in business allows SMEs to build relationships with financial institutions, improve their financial stability, and develop a stronger case for loan approval. Future research could explore interventions that help younger businesses build their credibility more quickly, potentially through mentoring programs or phased financial support systems that grow as the business demonstrates stability.

Furthermore, the study opens up avenues for comparative research across different regions or countries. Replicating this study in various contexts can help researchers to identify whether the barriers and solutions are consistent or if they vary significantly based on local economic conditions, regulatory environments, or cultural factors. This broader understanding can contribute to more tailored and effective policy recommendations globally.

#### 4.7.2 Practitioner Implications

For practitioners, particularly financial institutions and policymakers, the findings in this study have shown many practical strategies that will enhance financing small and medium-sized enterprise and encourage their capacity and ability to innovate in a better business environment. The results indicate an urgent need to develop more supportive financial products and policies tailored specifically to the needs of SMEs.

**Simplifying Loan Processes:** One of the most practical recommendations is to streamline the loan application processes. Simplifying these procedures can help financial institutions to reduce the administrative burden on SMEs, making it easier for them to apply for and obtain loans. Simplified processes could include clearer guidelines, shorter application forms, and more efficient approval workflows. This approach not only benefits SMEs but also helps financial institutions process applications more quickly and efficiently.

**Reducing Collateral Requirements:** The study suggests that high collateral requirements are a significant barrier. Financial institutions could explore alternative collateral options or lower the threshold for collateral to make loans more accessible. For example, they could consider leveraging non-traditional assets such as inventory, accounts receivable, or even personal guarantees. These requirements when reduced, banks can enable more SMEs to qualify for loans, thus supporting their growth and innovation.

**Enhancing Financial Literacy:** Offering financial literacy programs is another crucial recommendation. Financial institutions can develop and provide training programs that educate SME owners on effective financial management practices, loan application processes, and the importance of maintaining accurate financial records. These programs can be delivered through workshops, online courses, or one-on-one mentoring sessions. Enhanced financial literacy will enable SMEs to better manage their finances, prepare more robust loan applications, and ultimately improve their chances of securing funding.

**Government-Backed Loan Guarantees:** Implementing government-backed loan guarantees can mitigate the perceived risks associated with lending to SMEs. Such guarantees can encourage financial institutions to lend more readily by providing a safety net that reduces the risk of default.



Policymakers can design guarantee schemes that specifically target high-potential but underfunded SMEs, thereby creating a more dynamic and innovative business ecosystem.

**Tailored Loan Products:** Developing loan products tailored to the unique needs of SMEs can also make a significant difference. These products could include flexible repayment terms, lower interest rates for high-performing businesses, or loans specifically designed for innovation projects. Tailored financial products acknowledge the diverse needs of SMEs and provide more suitable financing options to support their specific growth trajectories.

**Collaboration and Partnerships:** Financial institutions could benefit from forming partnerships with organizations that support SMEs, such as business development services, incubators, and industry associations. These collaborations can provide comprehensive support to SMEs, including financial advice, business mentoring, and market access opportunities, enhancing their overall capacity to innovate and grow.

#### 4.8 Conclusion

This chapter has conducted an in-depth analysis of the data collected from 148 SMEs and 45 representatives of financial institutions in Southeast Nigeria. The primary aim was to identify and understand the financial barriers that inhibit innovation among SMEs in this region. The analysis revealed several significant obstacles that SMEs face in accessing necessary financial resources. Among these barriers, high-interest rates emerged as a critical issue, making loans prohibitively expensive for many small businesses. Stringent collateral requirements were also identified as a major hindrance, as many SMEs do not possess sufficient assets to meet these demands. Additionally, the complexity of loan application processes was highlighted as a significant barrier, discouraging SMEs from even attempting to apply for loans due to the cumbersome and often opaque procedures involved.

The findings suggest several key areas where improvements could substantially enhance SMEs' access to finance and their capacity to innovate. First, improving financial literacy among SME owners and managers is crucial. Enhanced financial literacy can help SMEs better understand loan application processes, prepare more robust financial records, and develop solid business plans, all of which can increase their chances of securing funding. Second, simplifying loan application processes is essential. Financial institutions need to streamline these processes, making them more transparent and less burdensome for SMEs. This could involve reducing paperwork, offering clearer guidelines, and accelerating approval times.

Furthermore, the implementation of supportive policies, such as government-backed loan guarantees, can mitigate the perceived risks associated with lending to SMEs and encourage financial institutions to extend more credit to this sector. Tailored financial products that address the specific needs of SMEs, such as flexible repayment terms and lower interest rates, can also make a significant difference.

These insights are invaluable for both academic research and practical applications. Academically, the study contributes to the understanding of SME financing barriers and offers empirical data that



can inform future research. Practically, the findings provide a foundation for developing strategies and interventions aimed at supporting SME growth and innovation.

## Chapter Five: Discussion

### 5.1 Introduction

This chapter synthesizes the findings of the study in relation to existing literature on financial barriers to innovation among SMEs in Southeast Nigeria. The discussion will contextualize these findings, examining how they align with or diverge from previous research. Furthermore, the chapter will explore new insights and potential explanations arising from this study, emphasizing the practical implications for various stakeholders, including government policymakers, financial institutions, SMEs, and academic researchers.

### 5.2 Alignment with Previous Research

The findings of this study corroborate much of the existing literature on the financial challenges faced by SMEs. Previous research has consistently identified high-interest rates, stringent collateral requirements, and complex loan application processes as significant barriers to SME financing (Beck & Demirguc-Kunt, 2006; Berger & Udell, 2006). This study confirms these barriers as critical issues in the Southeast Nigerian context.

For instance, Beck and Demirguc-Kunt (2006) highlighted the global prevalence of high-interest rates as a barrier to SME growth, which aligns with the 85% of SMEs in this study identifying high-interest rates as a major obstacle. Similarly, the stringent collateral requirements reported by 75% of SMEs in this study echo findings by Berger and Udell (2006), who noted that collateral requirements often exceed the financial capacities of small businesses.

The complexity of loan application processes, identified by 65% of SMEs in this study, also supports the findings of Robson and Bennett (2000), who discussed the administrative burdens

that discourage SMEs from pursuing external financing. These consistencies reinforce the validity of the study's findings within the broader context of SME financing challenges.

### 5.3 Divergences and New Insights

While the study's findings align with much of the existing literature, there are some divergences and new insights that warrant discussion. One significant divergence is the impact of financial literacy on loan accessibility. While previous studies have touched on the importance of financial management (Fatoki & Asah, 2011), this study provides quantitative evidence that highlights the critical role of financial literacy. The relatively low usage of financial software (40%) and professional accountants (35%) among SMEs suggests a gap in financial management skills, which directly impacts their loan application success.

Additionally, the significant relationship between business age and loan approval rates introduces a nuanced understanding of financial credibility. Older businesses are more likely to secure loans, which suggests that longevity and an established track record are crucial factors for financial institutions when assessing loan applications. This finding extends the work of previous studies by quantifying the impact of business age on loan approval probabilities.

### 5.4 Practical Implications

The findings of this study have several practical implications for various stakeholders.

**For Government Policymakers:** The study analysis and result shows that there is the need for policy interventions to support SME financing. Policymakers could consider implementing government-backed loan guarantees to reduce the perceived risk for financial institutions. Additionally, policies aimed at simplifying loan application processes and reducing collateral requirements could significantly enhance SMEs' access to finance.

**For Financial Institutions:** Financial institutions can play a critical role by developing tailored financial products that address the unique needs of SMEs. Simplifying loan application procedures, offering financial literacy programs, and considering alternative forms of collateral can make a substantial difference in loan accessibility. Furthermore, financial institutions should explore partnerships with government agencies to leverage loan guarantee schemes, thus mitigating risks associated with lending to SMEs.

**For SMEs:** The study highlights the importance of improving financial management practices. SMEs should invest in financial literacy, utilizing financial software and professional accounting services to maintain accurate financial records and develop robust business plans. By enhancing their financial management capabilities, SMEs can improve their loan application success rates and access the necessary resources for innovation.

**For Academic Researchers:** This study contributes to the existing body of knowledge by providing empirical evidence on the financial barriers to innovation in the specific context of Southeast Nigeria. Future research could build on these findings by exploring interventions that enhance financial literacy and streamline loan processes. Additionally, comparative studies across different regions or countries could provide a broader understanding of the financial challenges faced by SMEs and the effectiveness of various policy measures.

### 5.5 Reflective and Critical Insights

Reflecting on the study's findings, it is clear that addressing the financial barriers to innovation requires a multifaceted approach. High-interest rates, stringent collateral requirements, and complex loan application processes are interrelated issues that collectively hinder SME growth. Improving financial literacy among SME owners is a critical step that can empower them to overcome these challenges more effectively.

Moreover, the significant relationship between business age and loan approval rates suggests that younger businesses need additional support to establish financial credibility. Policymakers and financial institutions should consider phased financial support systems that provide incremental funding based on demonstrated business stability and growth.

### 5.6 Conclusion

In conclusion, this chapter has discussed the findings of the study in light of previous research, highlighting both consistencies and new insights. The practical implications for government policymakers, financial institutions, small and medium-sized enterprises, and academic researchers explains the need for targeted interventions to enhance small and medium-sized enterprises financing and support innovation. Addressing these barriers that have been identified, and implementing the suggested strategies, stakeholders can create a more enabling environment for small and medium-sized enterprises that will nurture an environment of economic development and innovation in Southeast Nigeria.

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