

# Reinforcing Security in Multi-Cloud Environment through Integrated Secure Data Transfer and Process Mining

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# Reinforcing Security in Multi-Cloud Environment through Integrated Secure Data Transfer and Process Mining

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## Abstract

Securing the multi-cloud environment has become essential in this world, where cybersecurity is a major concern. This research explores how data security could be improved in multi-cloud environments by integrating secure file transmission, dependable logging, and advanced analytical techniques like process mining. When data is being transferred within cross-cloud platforms, frequent cyberattacks and data breaches in cloud settings jeopardize data confidentiality and integrity throughout transfer operations, highlighting the need for stronger security measures. This study involves log analysis mechanisms that could identify deviations during file transfer. It will use a combination of process mining, visualization techniques, and secure data transfer protocols. This research focuses on automating and securing file transfers while ensuring compliance with security requirements by implementing a strong framework in a multi-cloud setting involving important platforms like AWS and Azure. In addition to addressing today's security issues, this integrated strategy lays the groundwork for security solutions that can react to unexpected spikes in multi-cloud systems.

**Keywords**— Multi-cloud, Data security, Log Analysis, AWS and Azure Integration, Process Mining, Secure Data Protocols

## 1 Introduction

With the help of Cloud Computing, users can benefit from their services like application, infrastructure, and storage services. As per the company or user needs, the cloud user can take access and configure the hardware and software as they wish. As there are many advantages of using Cloud Computing, there are some limitations and challenges linked with it as well. The main challenges involved while using Cloud Computing are, security, load balancing, privacy, and cost estimation. As the data of the user and the application is on the Cloud, security is among the important challenges that need to be taken care of. There are procedures and policies to protect data on the cloud premises. This also helps to prevent unauthorized users from accessing the data and to prevent malicious attacks. It also protects against data leakage, data alteration, software vulnerabilities, SQL injection, cross-site scripting, and flooding attacks. Khalil et al. (2014)

Due to various attacks, cloud subscribers and providers report security issues regularly. In the year 2022, around 49% businesses reported that their 40% of data is sensitive. When this number of businesses increased to 75% after a year of this report was published, half

of the average data on the cloud was still encrypted, according to the same report. As there is an increase in cyberattacks on the cloud, businesses need to make sure that their file transfers are safe and secure. If the file transfers on the cloud are not secured, it can cause a data breach and this could affect remote work as well as collaboration. Unauthorized access and compliance violations pose significant threats, highlighting the need for proper management of permissions and adherence to regulations.<sup>1</sup>In the year 2018, there were around 650 million cyber-attacks on cloud users. Along with this, in 2019 cloud users also reported that there were Internet of Things (IoT) attacks, distributed denial of service (DDoS) campaigns, targeted ransomware, advanced phishing campaigns, and attacks targeting containers and cloud services. Lata and Singh (2022) Because of the problems related to service availability failure and possibilities of malicious insiders in the single cloud, customers are given less importance when it comes to dealing with the single cloud provider. Because of this, there's increased demand for multi-clouds. AlZain et al. (2012)

The data could be stored over the cloud and it could be accessed irrespective of location, also data within personal systems could also be secured in a cloud environment. This ensures that cloud computing secures the data that is stored in the cloud system. As the data on the cloud might be important to users, hackers could try to access that data, to avoid this one needs a secure system. When the data is stored in a cloud system by any company, there are chances that any unauthorized user access it. Hence, if the company is trying to store any private data, it should make sure that the cloud system is trustworthy. The vulnerabilities could arise because of poor management in securing data across multiple clouds, which can result in exploitation by the attackers. Hence, cloud service providers must keep developing and upgrading effective security to protect data in multi-cloud environments. Process mining has been identified as a promising research direction for constructing behavioral or workflow models from event logs. It enables a deeper understanding of underlying processes of identifying potential security threats. Despite process mining being considered in security for some time, its application in cloud data security remains largely unexplored. In this work, process mining techniques are utilized as part of a broader framework to analyze event logs and enhance the process of file transfer workflows. Zhang et al. (2023)

With an aim to address operational efficiency and security, this research attempts to build a safe, automated, and well-monitored file transfer system and implement it across multi-cloud environments. The approach of the research combines secure file transmission, reliable logging, and analytical tools to ensure data security in a multi-cloud setup. Process mining techniques are one of the most important parts of the analysis stage which will offer practical insights to efficiently identify and reduce security risks.

## 1.1 Research Background

In the multi-cloud environment setup, as various cloud providers are involved, security becomes a major concern, especially when thought in the direction of data breaches during transmission. This comes with significant risks which are associated with unauthorized access and attacks on the cloud-based data, which occur particularly when data

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<sup>1</sup><https://blog.axway.com/learning-center/digital-security/cyberthreats/unsecured-cloud-file-transfers-dangers-costs>

is being transferred between clients and also amongst the multi-cloud platforms such as AWS and Azure. To find threats such as those mentioned above and keep a record of the findings makes use of process mining, which involves analyzing data records for security abnormalities. Since this task is done manually, it is more likely to have some errors. El-Gharib and Amyot (2019) Vervaet (2021)

As Cloud Computing provides scalable and adaptable services across the platforms, this has completely changed the way data is processed and stored. Still, it poses security risks, such as ineffective monitoring mechanisms and vulnerabilities during data flow in both scenarios i.e. within and between cloud environments. While going through this process, managing workflows in cross-cloud platforms, preserving end-to-end encryption, and safeguarding file transfers continue to be crucial concerns. To overcome all these constraints, this research intends to use AWS and Azure to develop and deploy safe, automated, well monitored file transfer systems for both within and multicloud environments. In this method, AWS and Azure will be integrated to automate the file transfers and create logs for further analysis when files are being transferred. It also explores the process mining techniques through the PProM tool, which analyses workflows and log patterns using the Python library and methods. Islam et al. (2021) Zhou et al. (2020)

## 1.2 Research Question:

**How can secure file transfer protocol, combined with process mining through log analysis, improve workflow efficiency and data security across multi-cloud environments?**

This research is centered on how the secure data protocols combined with Python libraries could be integrated to enhance security in multi-cloud environments through log analysis. As organizations on a large scale have started adopting multi-cloud solutions, significantly the security challenges for managing the data across cloud platforms such as AWS and Azure have increased. A secure framework is needed to manage and handle this specific issue of vulnerabilities, abnormalities, and deviations while data transfer could lead to data breaches or any kind of unauthorized access. The eavesdropping and tampering of files during transit, secure data transfer methods make sure that data is transferred safely. Overall, this study explores how transfer protocols along with process mining might be used to enhance the detection and mitigation of security risks. Organizations could also adopt a proactive strategy that utilizes visualization techniques combined with process mining to analyze the data and identify patterns of vulnerabilities, offering a better approach.

## 1.3 Research Objective

This research study aims to explore the direction of security while data transmission in multi-cloud environments and also address the issues and how a framework will help to resolve the same.

- Design and implement secure file transfer system: To develop and configure an automated file transfer workflow which would ensure the security of data while transfers within and also across multi-cloud environments of AWS and Azure, which uses protocols such as SFTP, Azure Logic Apps, and AWS S3.

- Enhance data security during file transfer: To employ end-to-end encryption, and multi-layered monitoring algorithms which eventually safeguard file contents and also prevent unauthorized access during transit.
- Generate logs and process them for analysis: To make log files in JSON format during file transfer and then convert them in CSV format for further analysis by using various libraries and process mining methods.
- Apply process mining for workflow analysis: Will be using tools such as ProM, which would analyze workflows, identify deviations, and also detect irregularities in the path of execution during file transfers.
- Leverage visualization for workflow analysis: To visualize log analysis, also identify patterns that may indicate abnormalities and deviations.

## 1.4 Outline

This research paper has the following sections; Section 2 reviews Related Work, identifying existing solutions and research gaps. Section 3 details the Research Methodology, describing the approach. Section 4 presents the Design Specification, outlining the system architecture and requirements and system specifications. Section 5 describes the Implementation of the proposed system. Section 6 provides an Evaluation of the proposed solution and its findings. Finally, Section 7 concludes the research in Conclusion and Future Work, summarizing the key findings and suggesting improvements.

## 2 Related Work

The term ‘multi-cloud environment’ refers to the use of various cloud environments and services from different cloud providers. Multi-cloud environment architecture benefits in optimizing resource utilization, which enhances the reliability of the system. However, the security challenges when file transfer happens between multi-cloud environments are still a bit difficult to resolve. Eventually, these methods only work for single-cloud environments but would have some drawbacks for multi-cloud environments resulting in latency, and scalability issues along cross-cloud compatibility. Development in this area of secure data transfers of files amongst multi-cloud environments focuses on cryptographic approaches, such as homomorphic encryption and advanced key management schemes enhancing data privacy.

### 2.1 Protocol-Oriented vs. Real-World Approaches to Multi-Cloud Security

This category involves two research papers, majorly focusing on the issue of multi-cloud security including various approaches and results. The first paper, AlZain et al. (2012) mentions protocols such as HAIL and DepSky which enhance the data integrity, and confidentiality in multiple cloud environments. Tools such as Proofs of Retrievability (PORs) and Proofs of Data Possession (PDP) were also examined to ensure the authenticity of data. It came to a conclusion that 67% of research focused on single-cloud security in 2009 and 33% on multicloud also mentioning the limitations of the tools used as above,

as DepSky lacks support to IAAS and there were confidentiality issues with HAIL. The second paper Kanungo (2023) is basically a case study with reports such as the Capitol One and Equifax breaches identifying risks such as attack surface expansion (79%) and complexity in security controls (68%). This comes up with the opinion that cloud-native tools and zero security frameworks are one of the solutions to handle complexities. As both the researches address integrity, confidentiality, and risk mitigation of multi-cloud, while AlZain et al. (2012) focuses on the cryptographic protocols, Kanungo (2023) focuses on real-world case studies. Although they both aim to improve security, their approaches are different; the first is protocol-oriented, while the second is more concerned with thematic analysis and practical application.

With emphasis on security issues and privacy issues, the other two research papers mainly concentrate on cloud computing, mainly multi-cloud and general cloud computing architectures. Technologies for encryption, role-based access control, and privacy enhancement, such as homomorphic encryption are suggested as one of the ways to reduce security vulnerabilities in multi-cloud setups. Mohammad (n.d.) basically addresses issues such as regulatory compliance virtualization, vendor lock-in, interoperability and data breach. Liu (2012) makes the understanding for the architecture of cloud computing, its front-end and back-end architecture, and concept of virtualization, and the differentiation between hybrid, private, and public clouds more clear. Security vulnerabilities in cloud environments such as system transparency, data integrity and access management are also discussed in the above research paper. Even though major security issues are covered in both researches, Mohammad (n.d.) focuses on issues mainly related to multi-cloud and also gives suggestions related to various encryption and access control strategies that are designed for this kind of setting, relying more on compliance frameworks such as GDPR and HIPAA for the multi-cloud settings. These two research papers in comparison suggest that secure access control and data encryption are essential but also mention limitations which include the complexity behind encrypting data on a large scale and challenges that are faced in cross-jurisdictional handling.

## 2.2 Process Mining Applications for Workflow Efficiency

The three research papers reviewed under the category throw light on the technique of process mining, which is used to create process models and extract data from event logs in order to analyze and enhance the efficiency of workflows. The first research paper, Nicolas and Roger (2022) studies how to use real-time analytics and machine learning are used to enhance services in the IT sector by increasing productivity by 20%, and also automating all the processes of identifying delays. Whereas the second research Vervae (2021) makes use of heuristic and fuzzy models which results in anomaly detection with acquired accuracy of 85%, also points out the difficulties faced when dealing with unstructured data. The third research, Executions (n.d.) gives views on tools such as  $\alpha$ -algorithm for conformance verification, through ‘token game’ which is effective in detecting deviation but has some constraints related to data. Perspectives of process mining such as process, organizational, and case dimensions are also highlighted. This research also involves the use of event logs and Petri nets for modeling, but to identify deviations, particularly the  $\alpha$ -algorithm is mentioned. One of the noticeable differences that lie in all three studies is that Nicolas and Roger (2022) gives importance to service productivity, but Vervae (2021) and Executions (n.d.) major focus on compliance and

anomaly detection. Also, this research has faced problems when it comes to handling partial logs and scaling procedures that are complex.

## **2.3 Data Security Enhancement Techniques in Multi-Cloud**

The research papers studied give insight on many different ways that would subsequently improve multi-cloud setting security. In the first paper Ansar et al. (2018), SDSMC, is an ASP.NET implementation, which secures data within different cloud environments, using file slicing and AES encryption. As mentioned this speeds up the encryption, it also has limitations related to high cost and complexity. In the second research Ristic (2013), as mentioned, the researcher uses DepSky, which uses MATLAB to build ByzantineIn the quorum protocols and (k,n) approach to minimize the storage. Without using the server-side code, it ensures data confidentiality, which rescues security risks, with the limitation of empirical testing. Even though both the frameworks mentioned give confidence on data security strengthening, but also point out weaknesses that out be studied further. Here, Ansar et al. (2018) uses tools such as NetBeans, MySQL, and AWS, and addresses the topic of cloud data migration which emphasizes organized strategies such as rehosting and re-platforming, and preparing to enable risk-free and seamless data transfer. This study also mentioned all the crucial security features that tackle dangers such as data loss and intervention. The second study Ristic (2013) uses Triple DES encryption, MD5 hashing, and file locking feature for security to investigate Secure File Transfer Protocols (SFTP) for security during file transfers in between distant systems. Although, both of these papers mainly emphasize data protection, Ristic (2013) mainly discusses securing file transfers on individual remote systems while Ansar et al. (2018) focuses on large-scale cloud migration. The high cost of SFTP implementation and all the platform requirements in cloud migrations are the two major drawbacks.

## **2.4 Comparative Analysis of Cloud Integration and Automation Solutions**

As per the other three research papers reviewed, the main topics covered are cloud integration, automation, and migration using different tools and methods. As per the first research Skrifvars (2022), it proceeds in the direction on utilizing Logic Apps to integrate IFS ERP solutions into Microsoft Azure. This achieves a processing speed of 15 seconds, but it even identifies the limitations of Logic Apps ability how handle complicated data manipulations. The second research Varalakshmi et al. (2023) Mulesoft's Anypoint Platform is discussed, which integrates all the applications across the hybrid cloud environments which utilize API-led connection, eventually increasing agility but also pose some implementation cost challenges. The third paper Wilhelms (2024) gives a vast description of how to create Azure Sandbox Manager which supports moreover 20 resource groups in production, automates environment management, utilizing low code or no code tools such as Power Apps and Logic Apps. Through this review, the major limitations include the complex configurations in Azure Cloud, and high costs along with MuleSoft, but also gives advantages such as improved workflow automation and efficiency in operations.



## 2.5 Research Niche

The earlier solutions used for secure data transfer and monitoring log analysis for detecting unusual deviations in cross-cloud environments point out various limitations and gaps, which our proposed workflow manages in a detailed way. Existing systems frequently show deficiencies in custom solutions while transferring the files and incomplete analysis of the logs and alert mechanism, complex configuration, and efficiencies. However, this proves beneficial in single cloud platforms but they face difficulties when it involves multi-cloud discussions. Multi-cloud integration offers different challenges, for instance, the tools that are designed for specific platforms can cause compatibility issues and disrupt scalability. The proposed solution successfully and efficiently tackles these gaps by including a secure file transfer protocol, which allows the log analysis, monitoring, and implementation of advanced log analytics by using process mining methods. When data files are transferred, data is encrypted which would be made visible using algorithms (e.g. AES-CTR), While this process is going on, one can confirm that the integrity check is done as a hash-based message authentication code is present. Also, a real-time alert email notification is integrated. By using Azure Logic App for the automation of workflow which is related to file transfer, error handling, and notification management. Also, the integration of Azure Function (UploadToS3) with AWS S3 client allows smooth multi-cloud interaction, the strong functionality of this function also ensures workflow integrity and reliability which deals with platform-specific constraints and provides hybrid compatibility. This solution provides an integrated and valuable improvement for secure, automated along efficient multi-cloud workflow.

## 3 Research Methodology

Addressing secure file transfer protocol, visualizing techniques, and process mining for identifying the deviations from the expected flow and changes in the file transfer pattern, a planned and systematic approach is utilized to implement this research project. This research paper's implementation starts with setting up the multi-cloud environment by using cloud platforms Azure and AWS. After which the automated Logic app workflow and advanced process mining tools and methods are integrated. In the proposed system, for transferring the file securely, the Logic App has been implemented, which mainly depends on an Azure storage account to store and encrypt the data at rest. This encryption is used to protect the overall workflows and the organization's regulation commitment. Because of this reason, Logic App is chosen for the research implementation. The starting phase of this research implementation involved the setup of the Azure platform with a storage account for setting the SFTP user profile to enable secure file transfer. After the creation of the user profile, the WinSCP SFTP tool was used as a secure file transfer protocol to test the file drop in the servers. after setting up the Azure platform for SFTP, the automated workflow i.e. Logic App has been created with all the security aspects to transfer the file from:

- Within Azure: From the SFTP server to designated storage folders.
- Across Clouds: From Azure to AWS S3 using Azure Functions and the AWS S3 client.

Each step of the file transfer process was perfectly logged to generate the logs. Those logs were fetched in the format of JSON through Azure log analytics workspace and con-

verted into the required structured JSON using schema and parsed the structured JSON into CSV files for further analysis. At this phase, another logic app has been created to automate the entire conversion process and to maintain the regularity in the log data. To make sure the security aspect during the transfer. End-to-end encryption was implemented and during the whole process, data was kept encrypted and decrypted before going to the destination folder path. Alert email notifications were set up to immediately notify for both success and failure notifications which ensure strong security and integrity.

This research also integrates the process mining methods using PROM tool, which helps in analyzing event logs generated by PROM tool in order to identify deviations in file transfer patterns and workflow. Python libraries have been implemented in Jupyter Notebook for detecting and identifying the patterns of unusual behavior. During the whole implementation process, complete documentation of configuration steps, error logs, and setup of the system are carefully maintained to make sure ability to reproduce the same flow. Snapshots of the whole Logic App workflow, file transfer processes and the outcomes were successfully captured to support when used later on.<sup>2 3</sup>

## 4 Design Specification

This section depicts the architecture diagram of the proposed solution, highlighting the overall workflow developed for intra-cloud and multi-cloud activities.

### 4.1 Architecture

The architecture diagram mentioned in Figure 1, demonstrates a secure and automated file transfer that is capable of handling both i.e.intra cloud (Azure to Azure) and across-the-cloud (Azure to AWS) workflow. The workflow starts with user login using the WINSCP SFTP tool, which is based on the SSH authentication method. Upon successful authentication, the user drops the file in the ‘mahesserver1’ incoming folder, the WINSCP transfers the file to an azure hosted sftp server. The processed file moves to the ‘maheshserver2’ outgoing folder (The destination sftp server for the Azure storage account). The primary Logic app will trigger the whole automated workflow. This solution uses an Azure Logic app called ‘x23111984.sftp’ to manage the file transfers with several checks for file validation using dynamic expression. The Logic app enables parallel workflow to handle both flows, one is purely dedicated to transfer within Azure, and another mainly focuses on cross-cloud transfer (AWS). Parallely cross-cloud workflow executes the Azure Function App - UplaodtoS3 and if the data is valid, it transfers the same file from the incoming folder, decodes the content using dynamic expression, and transfers them securely to the AWS S3 bucket.

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<sup>2</sup><https://mikestephenson.me/2022/06/29/logic-apps-with-azure-storage-sftp/>

<sup>3</sup><https://learn.microsoft.com/en-us/azure/logic-apps/logic-apps-securing-a-logic-app?tabs=azure-portal>

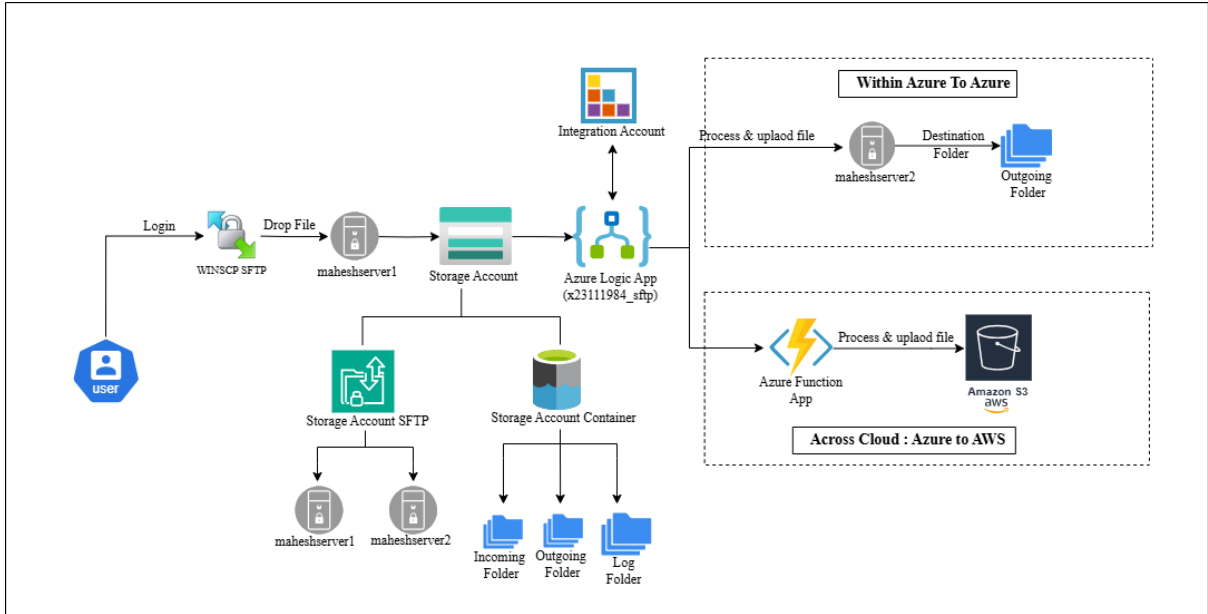


Figure 1: Architecture Diagram: Multi-Cloud Secure File Transfer

The architecture diagram mentioned in Figure 2, is an extended part of the initial workflow which highlights the log capture and analysis process. which increases the secure file transfer workflow (Azure to Azure & Azure to AWS). This approach makes sure that complete monitoring, adherence to regulation, and complex analysis of operational workflow. The architecture diagram of capturing logs starts with the Azure Log Analytics workspace under Resource Group, through which the logs generated by the secure file transfer workflow are gathered in realtime. This log gives full operational data including file transfer events, errors, and processed workflow details. An Azure Logic App called 'x23111984.logcapture' successfully manages the log capturing flow by gathering the logs from the Log Analytics Workspace and structuring them into structured files. The logs that have been captured are saved in two structure formats: Logs.json which is in raw format and logs.csv which is structured. Both files are present in the log folder of the Azure storage account container for the following analysis. The structured log i.e. CSV file goes through analysis via two approaches for useful analysis. The logs.csv file at first imported into Jupyter Notebook for pre-processing and applying Python libraries. Python Libraries are used for recognizing and visualizing the pattern and pointing out the potential security threats inside the workflows. PRoM tool has been used to analyze the logs using process mining methods such as alpha mining. This stage presents a clear visualization of the workflow execution paths, points out any deviation, and optimizes the process to improve both accuracy and efficiency. Collectively, these tools help in advanced analytics and instant monitoring, which ensure a complete understanding of the operations health of the system.

This flow combines properly with the overall workflow by offering a real-time alert mechanism, log management, and audit trails that are fully ready for compliance. Primary workflow mainly Azure to Azure and Azure to AWS are having their logs captured and are undergoing continuous monitoring, making sure that they are fully configured and structured for integration with other services and tools. The information acquired from the analysis is used to make the workflow perfect, which increases the system's accuracy and performance. Additionally, the organized logs help in thorough reporting and

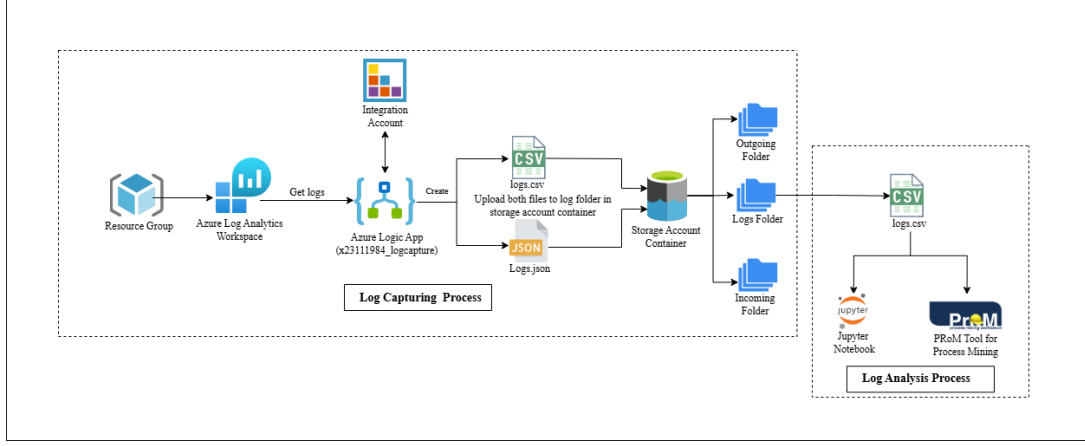


Figure 2: Log Management and Analysis Workflow Architecture

adherence to regulations, with formats like CSV and JSON giving compatibility for external audits. This combined workflow, making use of tools such as Azure monitoring, Jupyter Notebook and PROM, provides an important layer of data analysis to the secure file transfer process. It strengthens the security, improves the performance and ensures the accuracy of operations, building itself a crucial part of the overall architecture for handling and evaluating data across cloud settings.

## 4.2 System Specification

The implementation is all about ensuring security by using a combination of tools and technologies across different platforms.

- **Azure Technologies:** The system uses Azure Resource Group, Azure Integration Account, Azure Logic Apps, Azure Functions, Log Analytics workspace, Azure Managed Identities, KQL and Storage Accounts to manage and analyze data flows seamlessly across services.
- **AWS Integration:** Used S3 bucket service from AWS for monitoring and data storage which ensures cross-cloud transfer of data is secure.
- **Additional tools** such as WinSCP, PRoM, and Jupyter Notebook have been used along with Programming Languages including JavaScript, DotNet, and Python libraries.

## 5 Implementation

The execution of the proposed approach focuses on the design and the implementation of secure and automated file transfer workflow, together with real-time log capturing and advanced log analytics through the integration of process mining. The proposed approach has been split into two main logic app workflows, first one is a logic app for secure file transfer called 'x23111984\_sftp' and another one is logic app for log capture called 'x23111984\_logcapture'. Each step is systematically designed, making use of tools like Jupyter Notebook and PRoM tool to carry out the outputs. The complete details of the overall implementation is provided below.

## 5.1 Logic App: Secure File Transfer

This logic app 'x23111984\_sftp' is implemented to automate the secure file transfer within the Azure cloud and across multi-cloud platforms. The main logic app workflow is triggered every 2 minutes by using a Recurrence Trigger action, which watches the maheshserver1 incoming folder of the Azure Storage Account. The flow of this logic app starts with the action Terminate Flow Variable, which is set to false initially. This flow processes all the files in the incoming folder one by one using For Each action and checking the conditions based on the file parameters like size of the file, media type, and filename using dynamic expression, as shown in Figure 3a and Figure 3b

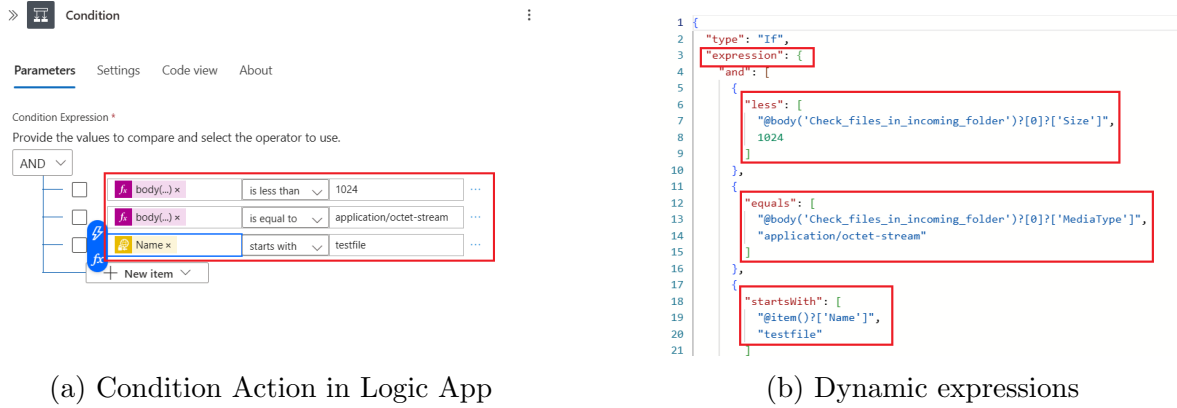


Figure 3: Pre-defined conditions verification by Dynamic expression

Files that match the specific condition for example filename start with 'testfile' and only proceed to the next step where the Get File Content action gathers all the file content from the maheshserver1 incoming folder and if the conditions match the processed file uploaded to maheshserver2 outgoing folder using the create file action, and during the file transfer the content is encoded for security purposes. Simultaneously, a parallel action triggered the Azure function - AzureToAWSFileTransfer-UploadToS3 which helps to enable the transfer of files across the cloud platform i.e AWS. The Azure function UploadToS3 is a very important function for enabling secure file transfer to an AWS S3 bucket, which acts as an important part of the cross-cloud file transfer system that connects Azure to AWS. This function is triggered by an HTTP POST request and has been designed for uploading the file directly to the AWS S3 bucket. The UploadToS3 function checks the AWS credentials i.e. 'accesskey' and 'secretkey' with the AWS region to ensure the secure authentication of the request. Once the request is received, the same function interprets the incoming data to get the filename and the content of the file from the JSON-formatted request body. After the validation of the data, it uses the AmazonS3Client to start and carry out the PutObjectRequest. This request helps to upload the file in S3 bucket based on the filename mentioned and content type for best compatibility.

After the successful upload, the function logged and confirmed the data with an HTTP OK response, indicating to the requester that the operation has been successful. But if the JSON formatted request body is incorrect or missing important details then the function will throw an error with HTTP BadRequest response. However, any failures noticed throughout the upload process, which involve issues related to AWS clients or

S3 services, are addressed effectively. Where all the error messages are logged and it responds with HTTP InternalServerError. These overall methods make sure to maintain the system's integrity and security, whenever potential data transmission errors occur.

The processed file content is encrypted and undergoes decoding via Base64String prior to its upload to an AWS S3 bucket with an assigned file name 'Azure-To-AWS-file-Uploaded-test.txt' as shown in Figure 4. Once the file has been successfully uploaded, a notification email has been sent to confirm the operation.

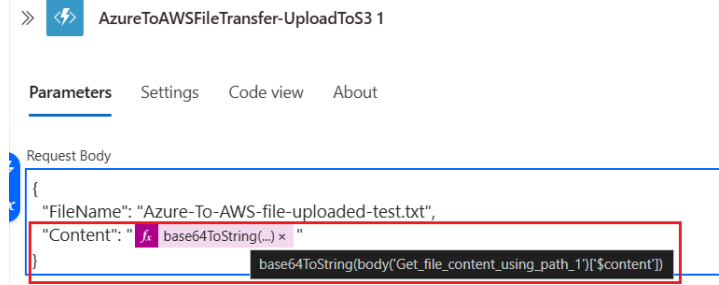


Figure 4: Dynamic Expression for Decoding

If the condition is not met, the action Terminate flow variable is set to True, and an alert email is sent by the system with the subject line : ALERT: File not found in the specific folder. The logic app workflow terminates with an error message: Termination due to security validation failure: error message not allowed. This complete process makes sure the secure and automated file transfer validates the file integrity and gives a real-time alert for any error that occurs.

## 5.2 Logic App: Log Capture

The logic app called 'x23111984.logcapture' is important for logging and monitoring activities in the Azure environment. This logic app triggered in every 2 min and get the logs from azure log analytics workspace using api. log analytics and Kusto Query Language (KQL). This query gives the details about the logic app run IDs, status, and action name from AzureDiagnostics and setup in chronological order. The workflow is shown below in Figure 5

The processed data is in JSON format, which is parsed into specific JSON format using schema to make sure that JSON is in proper structure and format as per the standard. After parsing the JSON content, the logic app triggers the action JavaScript which uses the JavaScript 'JsonToCSV' function which transforms the JSON format into a more common CSV file format. Then, the action called Create File through the logic app to create the two new files, one is in JSON format and the other in CSV format, and follows the pattern for naming convention 'log-yyyy-MM-dd-HH-mm-ss.csv', which makes sure the exact time of its creation is recorded for uniqueness and authenticity.

At the end, the created JSON and CSV files have been successfully uploaded to a destination folder within the Azure storage account named as logs folder inside the mahesh-server2 which makes sure both format are kept secure for logging and further analysis. This structure not only allows the log capture but also makes sure that the files remain accessible for further monitoring, audits, and analysis tasks.

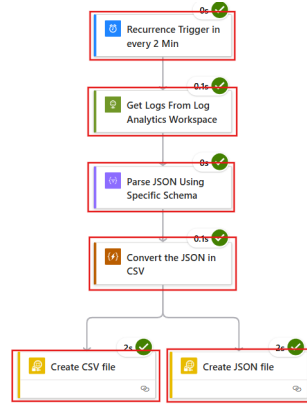
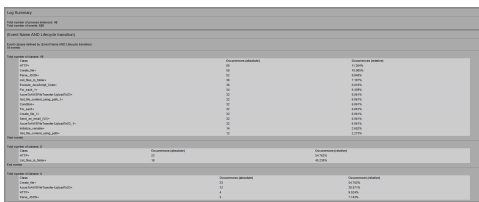


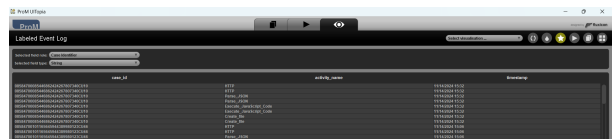
Figure 5: Log Capture Workflow

### 5.3 Visualizing Log Analysis with PROM and Jupyter Tool

This part of the section sets out the way to increase data security and efficiency by refining log analysis and incorporating Visualization techniques. Once the logs are fetched and saved in the Azure container, they are available for the further analysis process. This process starts with downloading the stored logs from the Azure container, which are afterward put together for analysis. Those logs are carefully cleaned and transformed by Python libraries which ensure precise analysis. Irregularities and unwanted patterns within the logs are identified by visualizing techniques. This analysis is carried out by Jupyter Notebook. The outcome from this stage provides a detailed graph for visualization which highlights the pattern in the data and offers useful insights for security and operational concerns. After visualization, the PROM tool has been used for process mining on the event logs generated by it. This could be seen in Figure 6b This involves methods like Direct follows and Petri Net Flow Diagram to create a visual representation from event logs. This tool helps in determining the deviations and inaccuracies within the workflow which boosts the efficiency of the overall process.



(a) Log Summary by PROM Tool



(b) Labeled Event Log Structure

Figure 6: Visualizing flow using PROM

## 6 Evaluation

### 6.1 Functional Testing

#### 6.1.1 Azure to Azure File Transfer

To evaluate the functional testing, the following steps have been executed based on the pre-defined conditions when primary Logic App (LA) has been triggered. At each step, the screenshots were taken to justify that the workflow operates as designed.

- **Drop File in Incoming Folder Using WINSCP:** File uploaded to the incoming folder for further processing.

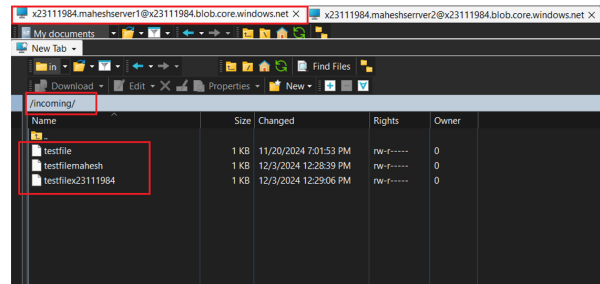


Figure 7: WINSCP Incoming Directory

- **Incoming Folder verification from Logic App:** Tracking of existing files, using logic app for realtime file verification and checks.

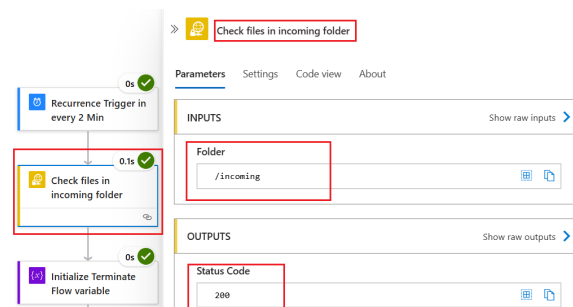


Figure 8: Check Files from Incoming Folder in LA

- **Verification of File Encryption During Processing:** Check if the file content is encrypted during the process, which makes sure that security protocols are in place during transmission.

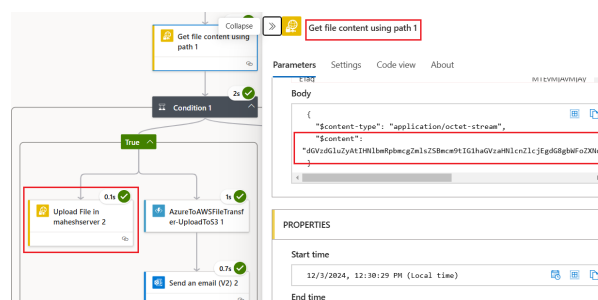


Figure 9: Verify Encrypted Content

- **Check Destination Outgoing Folder using WINSCP and Azure Portal:** Verify that files were sent and stored successfully in maheshserver2 storage account.



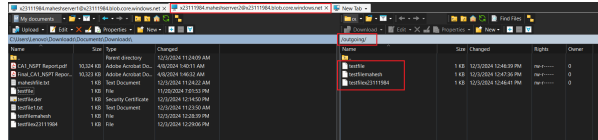


Figure 10: WINSOFT Outgoing Directory

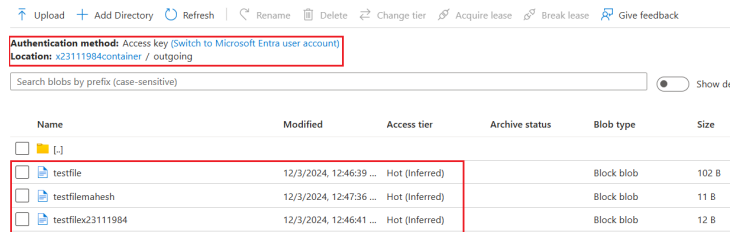


Figure 11: Outgoing Directory in Storage Account

- **Check Escalation Email Notification on Condition Failure:** Verify the Logic App error response by mail notification, which shows that logic app is responsive based on its status.

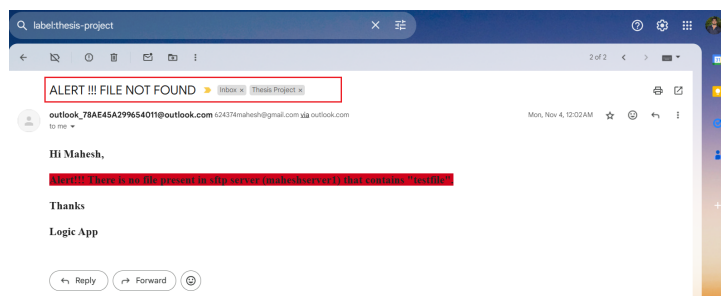


Figure 12: Email Notification on Condition Failure

### 6.1.2 Azure to AWS File Transfer

To evaluate the functional testing, the primary Logic App's parallel action has been executed, i.e Azure Function action. At each step, the screenshots were taken to justify that the workflow operates as designed.

- Successfully uploaded in AWS S3 Bucket: Verifying multi-cloud transmission and handling of files, which indicates successful upload of files to an AWS S3 Bucket.

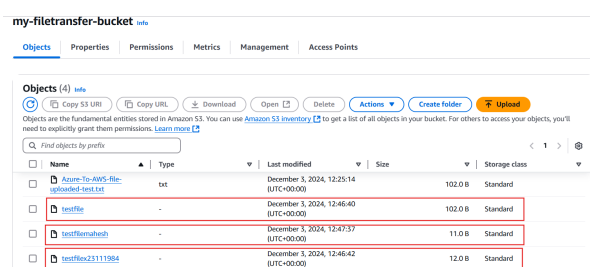


Figure 13: File Uploaded in AWS S3 Bucket

- **Email confirmation on successful S3 upload:** Sent confirmation email to verify the successful file processing and the upload to S3, which improves workflow transparency and monitoring.

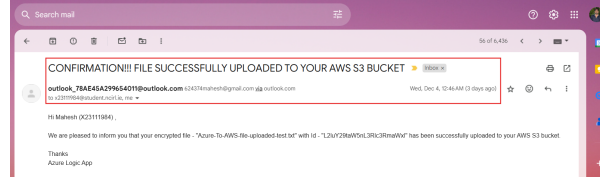


Figure 14: Email Confirmation on Successful S3 Upload

### 6.1.3 Visualization using PROM Tool and Jupyter Notebook

#### PROM Tools

- **Petri Net Flow Method:** The below Figure 15 shows the source node as the beginning and the sink node as the end of the process, which helps in identifying the redundancies and inefficiency in the overall process. Conditional nodes help in decision-making that automatically direct the flow based on specific criteria which not only makes sure that various scenarios are handled but helps in maintaining the accuracy and authenticity of the process output. This graph helps with easy scalability.

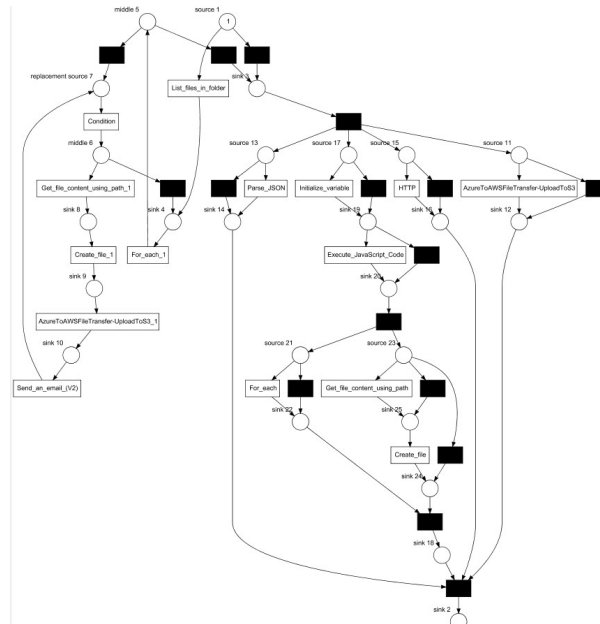


Figure 15: Process Mining – Petri Net Method

- **Direct Follow Method:** The below graph 16 has been generated by the Direct follows (minimum self-distance graph) process mining method for visualizing overall workflow. This graph helps in identifying any additional steps executed and bottlenecks in the workflow while maintaining the quality of the overall design. The below screenshot shows that the workflow operates as designed.

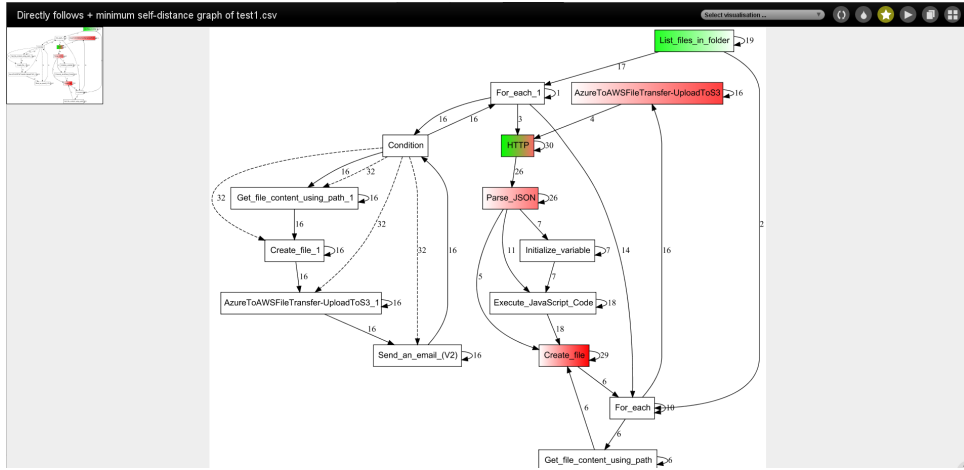


Figure 16: Process Mining – Direct Follow Method

**Jupyter Notebook:** In the below Graph 17: time series decomposition is shown, where the residual axis shows deviation in the patterns or unexpected spikes which represent issues like security breaches, system errors, and failure in workflow. The regular analysis of this graph could help in analyzing overall workflow performance.

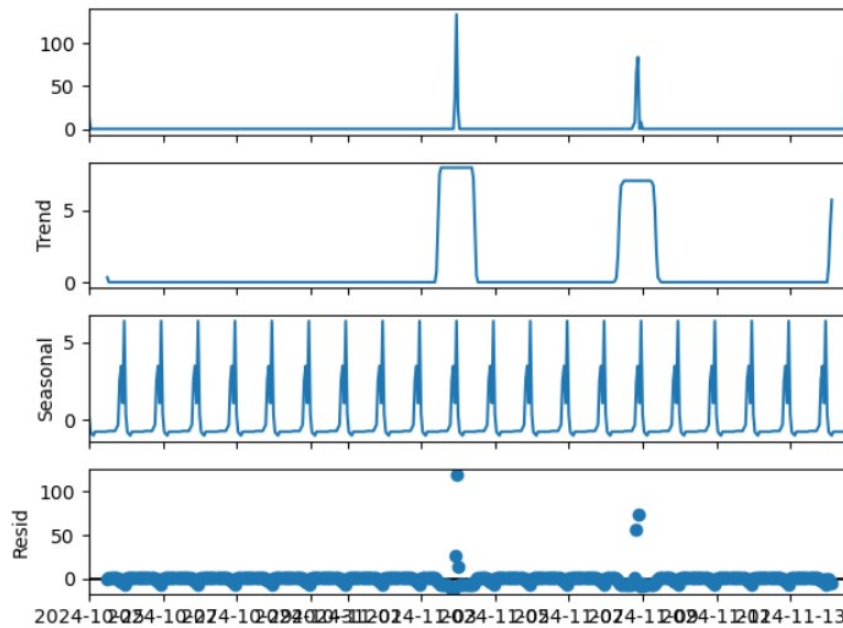


Figure 17: Time Series Decomposition Graph

## 6.2 Security Testing

### 6.2.1 Testing and validating file integrity in Cross-Platform

For security testing, the following steps are executed.

- **Testing Media Type Discrepancies:** Condition failed because of media type, expected media type is “application/octet-stream.” which is not matching. Logic app flow terminated, and sent escalation email.

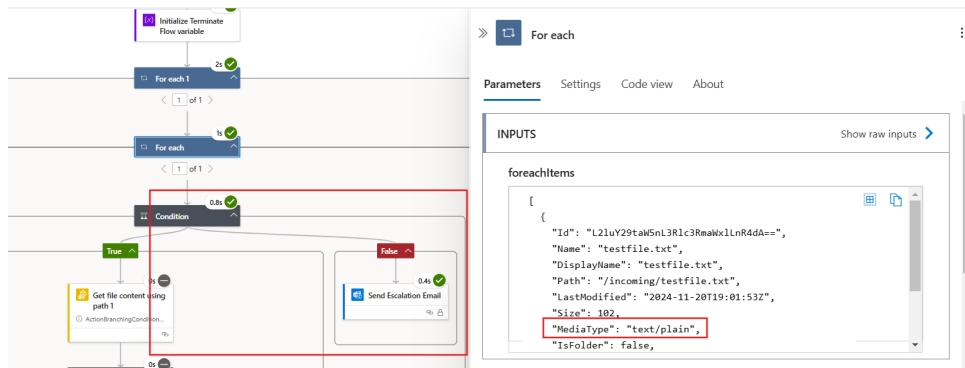


Figure 18: Media Type Mismatch

- **Testing Media Type and Filename Mismatch:** Condition failed, the expected media type is 'application/octet-stream' and the filename starts with 'testfile' which does not match. Logic app flow terminated, and sent escalation email, Figure 19

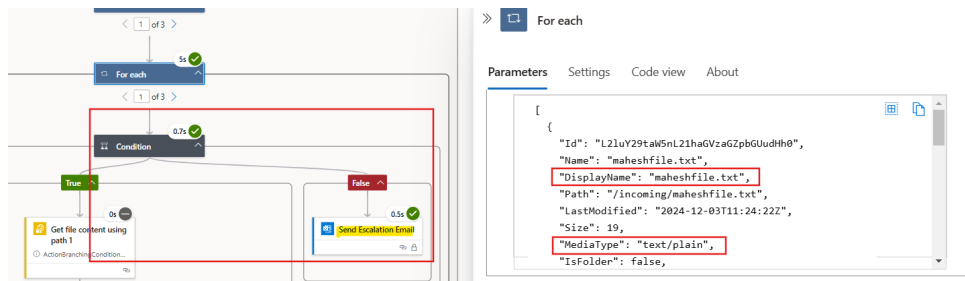


Figure 19: Display Name and Media Type Mismatch

- **Testing Filename Mismatch:** Expected filename should start with "testfile" which does not match. Logic app flow terminated, and sent escalation email, Figure 20

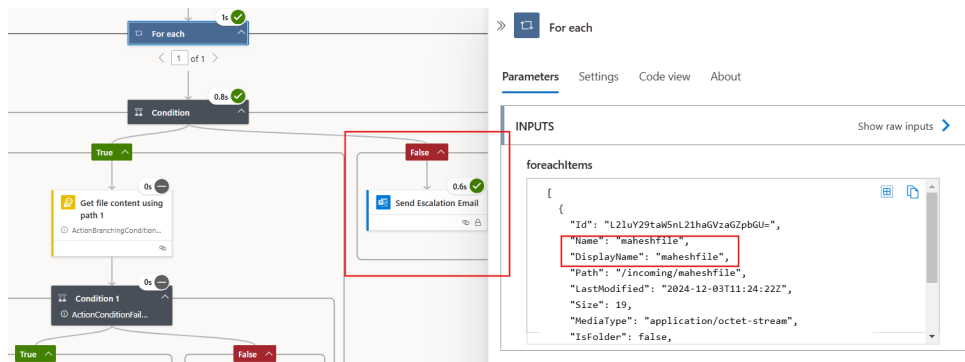


Figure 20: Filename Mismatch

The above scenario-based testing is performed it is working as expected, and the workflow operates as designed.

## 6.2.2 Testing Cross-Platform File Transfer Data Security

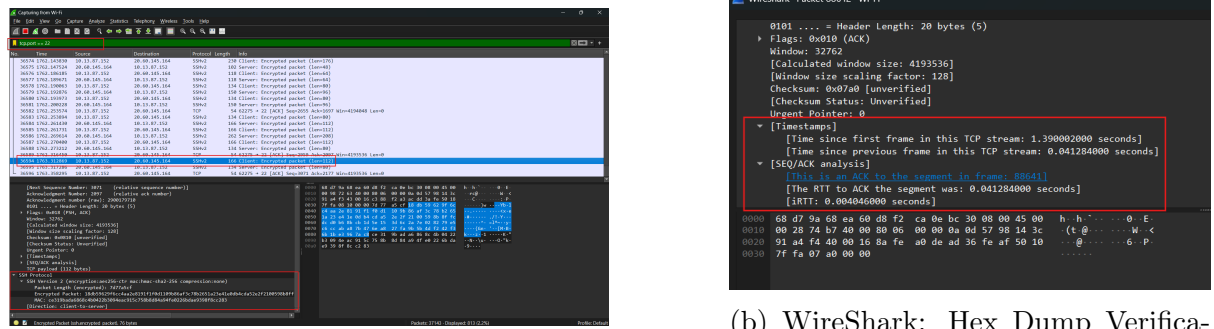
To test the data security during the file transfer in multi-cloud, the Wireshark tool has been used to evaluate and validate the data transfer security.

Check encrypted traffic where WireShark captures the packet during the transmission to a hosted SFTP, that shows the packet is encrypted. After the verification of encryption details, it shows that individual packets are encrypted with encryption algorithms aes256-ctr. This is good from a security perspective as if someone captures these packets, they cannot understand and reconstruct the original file.

**Integrity verification:** The payload of the packets confirms that integrity and security have been implemented with the use of hash-based message authentication code (HMAC), which ensures the data remains unchanged during the transmission which maintains the integrity of the overall workflow. 21a

**Hex Dump Verification:** WireShark also shows the Hex dump 21b which confirms that the data is encrypted and holds its security.

This approach addresses that the outcome of the above component verifies that security protocols during the transmission are in place and workflow operates as designed.



(a) WireShark: Encrypted Traffic Analysis

(b) WireShark: Hex Dump Verification

Figure 21: Combined Figure with Subfigure Numbering

## 6.3 Discussion

The primary Logic App, which handles the overall workflow of the proposed system, only triggered for certain files based on requirements. This ensures the security and authenticity of the process which reduces the risk caused by cyberattacks like Cross-Site Scripting (XSS) and Command Injection by executing the javascript code and command line scripts to manipulate the filename which will affect the overall solution.

For the proposed solution, the integration of secure file transfer protocol makes sure that transmission of data is encrypted, which reduces the risk of manipulation in workflow. This combination not only prevents data but also improves the overall workflow efficiency and operations and includes end-to-end encryption and secure protocols like SFTP which prevent the data in transit and at rest. Also increases the transparency of the flow by integrating process mining tool which provides various details for visualization regarding the workflow. In the proposed solution an upgrade may be needed when integrating with realtime processing approaches like integrating process mining tool with enterprise version and more.

## 7 Conclusion and Future Work

This research is able to explore the area of developing and implementing secure, automated file transfers utilizing log analysis and also employing process mining to optimize the workflow across multi-cloud platforms such as AWS and Azure. Through the overall

implementation of a secure file transfer protocol with log capturing and process mining methods, the primary research question has been effectively addressed. Also used Python libraries to visualize and identify deviations in the primary workflow, and this whole process is end-to-end encrypted. According to the proposal, an automated file transfer system ensuring security and authenticity is developed. The Azure Logic Apps and Function App ensure efficient and secure file transfer in multi-cloud and single-cloud environments, proving that the demonstrated workflow successfully transfers and handles files securely. Also provided a hybrid cloud environment, which is not commonly available for transferring files through SFTP.

Current results generated from the process mining tool could be made better using the Enterprise Version of tools. This study has only addressed small-scale multi-cloud environments, but large-scale multi-cloud environments may come with their own set of complexities that have not been tested due to limited availability of resources and time. In future, Terraform and Ansible could be implemented for automation. The recurring action of the logic app could be replaced with the functionality where the solution automatically runs when files are detected in a specific folder. Also, the security of files and their payload could be increased by implementing public and private key functionality. Also, as manual files are transferred to Jupyter Notebook or any process mining tools, this could be directly integrated with Logic App which would omit the manual process and save time increasing workflow efficiency.

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